

Redmine - Defect #6651

Disable DX's in the INT environment.

2010-10-13 02:39 - Matt Lyons

Status:	Closed	Start date:	2010-10-13
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Infra Team,			
I'm attempting to close a case for an FMI script in the INT environment. All required conditions for the batch job were satisfied besides this one:			
"-There is no pending data exchange, courtesy notice, or started clock on the case"			
I queried the INT database with the following queries:			
SELECT * from DATA_EXCHANGE_ERROR where CASE_ID = 120003379187;			
SELECT * from DATA_EXCHANGE_DEFINITION where DATA_EXCHANGE_DEFINITION_ID = 1021			
It turns out that case initiation triggered a DMV Priors request which failed. To my knowledge these DX's should not be enabled in the INT test environment. In the second query above, the IS_ENABLED Indicator is set to "Y." Is it possible to flip this indicator to "N?" FMI execution team would need this in order to close cases. This is blocking FMI case closure.			
Also, is it possible for the request to be purged from the tables in order to close my case?			
Please let me know.			

History

#1 - 2010-10-13 10:45 - Felix Schäfer

- Status changed from New to Closed
- Resolution set to Invalid

Matt, I think you've hit the wrong bugtracker, sorry.