

Redmine - Feature #6813

List all users/roles who will be notified by an issue create/update and allow selection

2010-11-03 11:46 - Ali C

Status:	New	Start date:	2010-11-03
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>There are lots of feature issues to do with trying to limit the amount of emails redmine send out and I think its fair to say the current default config is email heavy. Also not all the tools/settings are quite developed enough to allow everyone to configure emails the way they want - hence all the feature requests. I would suggest lots of people would like email notification to be a bit more granuala and transparent from the UI</p> <p>Related email issues #6390 #6229 #5862 (and there are no doubt more...)</p> <p>I suggest that the issue creation and update forms always list exactly which users and or roles will be notified by email so that its obvious who is getting an email.</p> <p>Then as a further refinement allow users to untick some recipients from this list of email recipients. (its already possible to add new people via watchers I believe). This would mean that users can put loads of info/updates to an issue without worrying about spamming everyone and I suggest the number of unnecessary emails sent by redmine would be dramatically reduced</p> <p>It would also make sense that this option can be disabled/enabled by admin/roles so the current email behaviour of notifications could be maintained if desired.</p> <p>I think this would dramatically reduce unnecessary emails sent (if used sensibly!), and reduce the need for most other feature requests dealing with controlling email notifications.</p>			

History

#1 - 2010-11-03 11:49 - Ali C

Sorry - please assign category email notifications - or allow issue creators to!

#2 - 2010-11-16 07:15 - williamsle le

+1

it's a good idea.

#3 - 2010-11-16 16:38 - Christopher Proud

+1

#4 - 2010-11-16 17:12 - Robert Schneider

+1

#5 - 2010-11-26 16:23 - Gerry Hawkins

I would agree that some improvments are needed with the notification system.

Here is a comment from a member of my team shortly after we deployed Redmine for wider testing.

"I thought I was drowning in email before, but Redmine notifies me about **everything**. How do I control what I get email notifications about?"

Our code review tool has four settings of notification:

- any activity
- activity by the author
- file level activity
- someone pokes me

Some controls along those lines for issues could be:

- any activity

- activity by the author
- only on "significant" change. e.g. status/tracker/project change or file attachment
- only when the updater selects notify all as part of the update process. e.g. have the submit button and a "submit and notify" button?

Thanks

#6 - 2019-02-11 04:51 - Go MAEDA

- *Category set to Email notifications*