Hi,

I think it would be nice to be able to configure the required fields for an issue. I know that you can do this for custom fields, but not with the predefined ones.

e.g.:
- I would like to have "Category" and "Assigned to" to be required
- I does not make sense to have "Tracker", "Status" and "Priority" to be required, because you even don't have an option to leave them empty.

Related issues:
- Related to Redmine - Feature # 2708: Require Category
- Related to Redmine - Feature # 1091: Disabling default ticket fields per tracker
- Related to Redmine - Feature # 1919: Separate permissions for changing assign...
- Related to Redmine - Feature # 8050: Mightful workflow field enhancement: vi...
- Related to Redmine - Feature # 4584: Require a Target Version and Category an...
- Duplicated by Redmine - Feature # 9136: Mandatory Due Date Switch
- Duplicated by Redmine - Feature # 11055: Conditional mandatory fields
- Duplicated by Redmine - Feature # 582: Make fields mandatory/unmandatory base...
- Duplicated by Redmine - Feature # 2500: configure custom fields as "required ...
- Duplicated by Redmine - Feature # 1917: Required on close
- Duplicated by Redmine - Feature # 13336: Custom field option for issues: "req...
- Duplicated by Redmine - Feature # 10394: Implement permission "Assign users t...
- Duplicated by Redmine - Feature # 514: Custom Field on Closing Screen
- Duplicated by Redmine - Feature # 4670: Fine tune "New Issue"
- Duplicated by Redmine - Feature # 16716: Due Date Compulsory

Revision 9977 - 2012-07-15 16:12 - Jean-Philippe Lang

Workflow enhancement: editable and required fields configurable by role, tracker and status (#703, #3521).

Revision 9979 - 2012-07-15 16:19 - Jean-Philippe Lang

Removed hard-coded strings (#703, #3521).

Revision 9980 - 2012-07-15 16:19 - Jean-Philippe Lang

Fills locales (#703, #3521).
ruby1.8 compatibility (#703, #3521).

History

#1 - 2009-06-04 19:13 - Paul Voelker

Thumbs WAY up on this request.

I think it would also be great to be able to configure what fields can be seen by what roles. Especially when entering issues. For example, consider the "assigned to" field…

Right now, anyone that can enter an issue can set the "assigned to" field. I would really prefer that "reporter" and "non member" role users not be able to do this.

#2 - 2009-06-04 19:48 - michael bequette

This issue issue would be AMAZING!!! It is SOOO NEEDED!!!

#3 - 2009-07-23 19:38 - Michael Chadwick

Completely agree. We have multiple I.T. staff members and when our less-than-technically minded users try and send in tasks, we don’t always see them because they don’t get assigned. We really want to make Assigned To a required field and I cannot figure out how to do so.

Thanks for this fantastic application, though - it has changed our lives!!

#4 - 2009-07-23 19:45 - Nanda P

+1

http://www.redmine.org/issues/2708

#5 - 2009-12-06 20:05 - Nanda P

Any chance of having this feature in 0.9 ?
Configurable required fields like,

1. Assigned to:
2. Category:

#6 - 2009-12-06 20:41 - Kamil .

+1 for 0.9
(and where is the voting option by the way?!)

#7 - 2009-12-26 13:31 - Nanda P
Any body has patch for this? (make "Category:" as required field)

#8 - 2009-12-26 14:36 - Jean-Philippe Lang

The following patch makes issue category required:

```ruby
Index: app/models/issue.rb
===================================================================
--- app/models/issue.rb    (revision 3238)
+++ app/models/issue.rb    (working copy)
@@ -48,7 +48,7 @@
     DONE_RATIO_OPTIONS = %w(issue_field issue_status)
    validates_length_of :subject, :maximum => 255
    validates_inclusion_of :done_ratio, :in => 0..100
    validates_numericality_of :estimated_hours, :allow_nil => true
```

#9 - 2009-12-27 15:33 - Nanda P

Jean-Philippe Lang wrote:

The following patch makes issue category required:

```
[...]
```

JP, Thanks a lot for the patch. It is working fine for new issues, but not for update (System let me blank the category value during update)

Regards,
Nanda

#10 - 2009-12-28 12:23 - Nanda P

Jean-Philippe Lang wrote:

The following patch makes issue category required:

```
[...]
```

Required field indicator (*) is not showing up.

#11 - 2009-12-29 00:22 - Mischa The Evil

Added issue-relationship to issue #1091.
#12 - 2010-03-20 03:28 - Jose Luna

+1 I just wanted to say that we need this too (making the assigned-to field required). I hope it's helpful for us add comments to the request, so that you know what the community would like to see in future versions.

#13 - 2010-03-20 10:54 - Krzysztof Kowalczyk

+1

#14 - 2010-04-10 16:13 - Anton Statutov

The Jean-Philippe Lang's solution is not suitable for me because there are projects without categories. So not being familiar with Ruby I made the patch which simply selects first available category:

```diff
diff --git a/app/models/issue.rb b/app/models/issue.rb
index 8574a61..f4ebb29 100644
--- a/app/models/issue.rb
+++ b/app/models/issue.rb
@@ -211,15 +211,6 @@ class Issue < ActiveRecord::Base
end

def before_create
-    # default category
-    if category.nil? && project && project.issue_categories
-       project.issue_categories.each do |issue_category|
-           if category.nil?
-               self.category = issue_category
-           end
-       end
-    end
-    # default assignment based on category
-    if assigned_to.nil? & category & category.assigned_to
-       self.assigned_to = category.assigned_to
-    end
-    end
-    end
-
-    def before_create
-      # default category
-      if category.nil? & category & project && project.issue_categories
-         project.issue_categories.each do |issue_category|
-             if category.nil?
-                self.category = issue_category
-             end
-         end
-      end
-      # default assignment based on category
-      if assigned_to.nil? & category & category.assigned_to
-         self.assigned_to = category.assigned_to
-      end
-      end

I tried to add 'default' field to category to be able to choose default category, but with no success. Maybe someone could help me to do it?

#15 - 2010-04-22 22:43 - Katrina Brinkley

Paul Voelker wrote:

```
Thumbs WAY up on this request.

I think it would also be great to be able to configure what fields can be seen by what roles. Especially when entering issues. For example, consider the "assigned to" field...

Right now, anyone that can enter an issue can set the "assigned to" field. I would really prefer that "reporter" and "non member" role users not be
```

2020-04-09 4/13
Ditto this for me. We're trying to use this as a helpdesk system as well.

#16 - 2010-07-01 14:55 - Mortitia Adams

+1
would be very important to have such a right, to dis-/enable fields for the specific roles.
This missing feature is the only reason, i can't use redmine in my company (they don't want the customer/reporter to assign tickets to specific users) :(

#17 - 2010-07-19 21:04 - Caio Cunha

Paul Voelker wrote:

```
Thumbs WAY up on this request.

I think it would also be great to be able to configure what fields can be seen by what roles. Especially when entering issues. For example, consider the "assigned to" field…

Right now, anyone that can enter an issue can set the "assigned to" field. I would really prefer that "reporter" and "non member" role users not be able to do this.
```

+1

Very usefull feature. When using as a helpdesk would be really nice to hide some options, in other cases, just don't let the users to update it, not even the requirer.

By the way, after all the issue updates, what does the Redmine team says about this feature?

Thanks,

C.

#18 - 2010-08-11 23:26 - Mischa The Evil

Added relation to issue #1919 as it might be interesting in the light of the scope of this issues subject.

#19 - 2010-08-12 14:02 - Caio Cunha

Think would be nice to be able to do a "fine tuning" on view/change field permissions for roles. And also have a "default permissions settings" feature in the scope of the category, project and overall.

This comment also (or better) applies to issue [#1919].

Cheers,
CaioToOn!
#20 - 2010-08-24 15:40 - Christophe Absil

We are currently using Redmine for internal project management but I want to open Redmine to our customers. In order to create a new issue, Redmine displays unnecessary non required fields even if we reduces the permissions of the role as much as we can. For example, "assigned to", "Priority", ... are confusing for an external reporter. It would be great to hide/show non required default fields based on user’s role.

I have read some comments in the forum and found that this issue was covering that feature. Am I wrong ? If not, does anybody have an idea when this feature will be implemented ? Hope the answer will be "It is already there ..." ;-) Opening Redmine to our customers is part of our "end of year targets".

Regards

Christophe Absil

#21 - 2010-09-06 09:25 - Ben Collins

+1

I am also in the process of (trying) to start using Redmine for bug tracking too. But Issues reports will come more or less from the end user perspective, they do not know which fault it is, how long it will take it to fix it etc.

AFAIK erasing the default field is not possible, maybe one of the following options is more do able:

1. option greying them out so the issue reporter can't enter values there
2. ignoring them. the issue reporter: values can enter the values, but there will be simply not saved
3. informing the issue reporter: this value(s) are/is only a "hint" or a "suggestion"

I hope this import detail issue goes not down in the noise which surround us all.

#22 - 2010-10-18 15:28 - Sebastian Herbermann

+1

#23 - 2010-10-19 19:09 - Anonymous

+1

#24 - 2010-11-15 22:47 - Steve Overton

+1

#25 - 2011-03-02 01:28 - Glauber Matos

+1

#26 - 2011-03-25 02:16 - Brendan Abel
p.s. Seriously! This bug is over 3 years old! You know, I did need a good reason to learn Ruby...

#27 - 2011-04-19 11:42 - Alexis U.

+1
One of these long-awaited feature...

#28 - 2011-05-02 11:43 - Johannes Schneider

+1
I was surprised this feature is not already there. It is very necessary to have the possibility to make fields mandatory/required for us. It is also important that fields can be made invisible for customers. I read in another thread that this also is not possible by now. Please keep these features i track! Thank you

#29 - 2011-07-30 23:02 - Seth Sandler

+1 it should be possible to make fields mandatory, optional or hidden on a per tracker-type basis. What apply to some trackers does not apply to all.

#30 - 2011-07-31 15:13 - Terence Mill

This beaviour is described in Mightful workflow field enhancement: visible, read only and mandatory > #8050

Seth Sandler wrote:

+1 it should be possible to make fields mandatory, optional or hidden on a per tracker-type basis. What apply to some trackers does not apply to all.

#31 - 2011-08-27 11:00 - Etienne Massip
- Category changed from Administration to Issues workflow
- Target version set to Candidate for next major release

#32 - 2011-09-01 15:01 - Aidin Abedi

+1

#33 - 2011-09-01 15:10 - Toggi Muppet

+1

#34 - 2011-09-02 20:19 - Nathanael Hansen

+1
In an organization of 6000 people... this feature is absolutely required.

Excellent, excellent product otherwise.

My organization would benefit from this feature request as well. We've had a number of users ask for it.

+1 (unless you count my customers asking for this, then it's +5)

It's very important for me to remove default fields just for one tracker. Is a solution exist?

It's very important for me to remove default fields just for one tracker. Is a solution exist?

This feature definitely needs to be included in redmine. I've implemented the patch by Jean-Philippe but it didn't add the asterix sign next to the label, here is my updated patch for the Assignee field. I hope it helps:

```
Index: app/models/issue.rb
===================================================================
```
#44 - 2012-01-04 15:49 - Lucas Castro

+1

this is something very useful to me

#45 - 2012-01-05 17:12 - Gokay Gok

+1

#46 - 2012-02-14 23:48 - Matt Groener

+1

I'd like this to be configurable per-project as well, if that wasn't clear from other requests. IE:

project-A: fixed_version is required
project-B: fixed_version is optional (the default)
etc.

#47 - 2012-02-15 13:01 - Terence Mill

Your shall check #8050, which is more detailed how the requirements can be implemented.

#48 - 2012-02-16 19:05 - Beau Taub

Octavian, thanks for the patch, it works for me. Appreciate it.

Octavian Susnea wrote:

This feature definitely needs to be included in redmine. I've implemented the patch by Jean-Philippe but it didn't add the asterix sign next to the label, here is my updated patch for the Assignee field. I hope it helps:

[...]

#49 - 2012-05-11 17:44 - Eric Strennen

+1

Redmine is a great product, but this feature is very important in my company. Would like to have the following default fields configurable as either visible/enabled based on user role:
How could this Plugin get extended to be able to decide between view/hide, readonly, read/write and mandatory.

mandatory fields
   {:required => true}

view/hide
   :disabled

readonly
   ??

Which view has to be patched to set rules for user defined fields?

Would be very nice to configure the mandatory default fields.

Feature added. You can now configure required fields per tracker, status and role.

A new tab is added to the workflow settings to configure required standard/custom fields. This same form is used to configure read-only fields as well (#3521):

workflow_permissions.png
Note that if a user has multiple roles on the same project, only fields required for all its roles are actually required.

#54 - 2012-07-16 10:40 - Luis Serrano Aranda

It's possible add the option Not visible (Required, Read Only and Not visible)

#55 - 2012-07-24 10:28 - Aleksandr Voronin

Luis Serrano Aranda wrote:

   It's possible add the option Not visible (Required, Read Only and Not visible)

+1

Some fields for some roles must be hidden.

#56 - 2012-08-22 22:01 - Jos Groot Lipman

Luis Serrano Aranda wrote:

   It's possible add the option Not visible (Required, Read Only and Not visible)

Not Visible would be a great (and simple?) addition.

Hiding field for all roles is implemented in #1091 but I really would like to hide some fields (Due date, Time spent) for certain roles only.

#57 - 2012-08-23 00:27 - Terence Mill

This will make the feature complete +1

#58 - 2012-09-04 19:59 - @ And

Me too need the feature - hide custom fields per role. But it is must be realized as additional choice - field may be required/readonly and hidden for the clients, for example.

Jean-Philippe Lang, what you think?

#59 - 2012-09-06 19:31 - @ go2null

+1

#60 - 2012-10-15 09:40 - David Rahusen

+1
Guys, this ticket is closed. Why don't you create a new one asking for that?

Bruno Medeiros wrote:

Guys, this ticket is closed. Why don't you create a new one asking for that?

Sorry, recognized the state just after posting... :(  
In future, I will read more intensive the head information, promised! :-)

For people who would come to read the previous comment, it had been done with feature request #5037.

Feature added. You can now configure required fields per tracker, status and role.

A new tab is added to the workflow settings to configure required standard/custom fields. This same form is used to configure read-only fields as well (#3521):

Note that if a user has multiple roles on the same project, only fields required for all its roles are actually required.

I am using 2.6-stable branch from Github.

"Required" is not an option for the Subject field.

How can I remove the Subject field, or make it a not required field? Using the above approach my only option is to make it read-only, which is useless.

noah t wrote:

I am using 2.6-stable branch from Github.

"Required" is not an option for the Subject field.
How can I remove the Subject field, or make it a not required field? Using the above approach my only option is to make it read-only, which is useless.

Do not add note on closed issue with target version.
Please create new issue if you have feature request.

#67 - 2015-04-10 16:03 - Pedro Cainã C Lima

I'm using the 2.6.3 version and I'm not getting permit requirement for standard field.
How can I do this?

#68 - 2016-12-24 03:11 - Go MAEDA
- Related to Feature #4584: Require a Target Version and Category and provide a default version. added

#69 - 2017-02-12 07:22 - Go MAEDA
- Duplicated by Feature #514: Custom Field on Closing Screen added

#70 - 2017-03-11 05:42 - Go MAEDA
- Duplicated by Feature #4670: Fine tune "New Issue" added

#71 - 2018-05-04 04:24 - Go MAEDA
- Duplicated by Feature #16716: Due Date Compulsory added

Files
workflow_permissions.png 13.7 KB 2012-07-15 Jean-Philippe Lang