Redmine - Defect #7138

Unable to create new users

2010-12-20 16:58 - James Turnbull

Status:	Closed		**Start date:**	2010-12-20
Priority:	Urgent		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Accounts / authentication		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	

Description

We upgraded to 1.0.4 HEAD to address some security issues and now get:

```
Email notifications is not included in the list
```

When new users try to create accounts.

History

#1 - 2010-12-20 17:13 - Jean-Baptiste Barth

Before we investigate, can you give us the output of a ruby script/about ? Did you run the migrations correctly before it occurred ?

#2 - 2010-12-20 17:31 - James Turnbull

I ran the migration.

```
About your application's environment
Ruby version              1.8.7 (x86_64-linux)
RubyGems version          1.3.5
Rack version              1.0
Rails version             2.3.5
Active Record version     2.3.5
Active Resource version   2.3.5
Action Mailer version     2.3.5
Active Support version    2.3.5
Application root          /opt/projects.puppetlabs.com
Environment               production
Database adapter          mysql
Database schema version   20100819172912

About your Redmine plugins
Redmine Vote plugin                   0.0.2
Redmine Simple Support                0.1.0
Bots filter                           1.02
Redmine Hide Emails By Default plugin 0.0.1
Redmine puppetlabs helper
Markdown formatter                    0.0.1
Redmine Hudson plugin                 1.0.1.1
Redmine Contributor Licensing         0.1.0
Redmine Extra Recipients              0.1.0
Redmine Changelogs plugin             0.1.1
Google Analytics plugin               0.1.0
```

#3 - 2010-12-20 17:56 - James Turnbull

- Status changed from New to Resolved

Okay - I ran the migrations one more. No dice. Ran it a third time. Now works. And schema is updated.

I have no idea why...

#4 - 2010-12-20 18:00 - Jean-Baptiste Barth

- Status changed from Resolved to Closed

Weird. I'd be curious to see the console outputs if you already have it.

#5 - 2010-12-20 19:33 - Jean-Philippe Lang

I don't think it's a database migration issue. I'm pretty sure that the app was not properly restarted.

#6 - 2010-12-20 19:40 - James Turnbull

JPL - my sequence was:

1. Deploy new code.
2. Run migration
3. Restart unicorn and Apache.
4. Unable to create user.

Then:

1. Restart unicorn and Apache.
2. Problem still exists

Then:

1. Re-run migration.
2. Restart app.

Finally I ran the migration a third-time and it made the required changes and I restarted and it worked. The first two times it seemed like it didn't pick up the migrations?