

Redmine - Defect #7462

after upgrade to Redmine 1.1.0 - Can not create new issue(s)

2011-01-26 22:22 - alex patton

Status:	Closed	Start date:	2011-01-26
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>Nothing shows in the logs as an error.</p> <p>Processing IssuesController#new (for 216.155.127.45 at 2011-01-26 14:53:07) [POST]</p> <p>Parameters: {"commit"=>"Create", "project_id"=>"version", "action"=>"new", "authenticity_token"=>"BwfqrOd3G6mpVvUfYVvDixftcVIOttFN/C+KpdQcGcc=", "id"=>"", "issue"=>{"start_date"=>"2011-01-26", "estimated_hours"=>"", "priority_id"=>"4", "parent_issue_id"=>"", "done_ratio"=>"0", "assigned_to_id"=>"", "subject"=>"", "tracker_id"=>"4", "due_date"=>"", "status_id"=>"1", "description"=>"", "controller"=>"issues", "attachments"=>{"1"={"description"=>""}}}</p> <p>Completed in 50ms (View: 11, DB: 2) 200 OK http://www.ozeanded.com/issues/new?id=&project_id=version</p> <p>However, when adding an issue, it will not throw an error AND it will not show up as an issue. I have double checked all permissions in workflow. I am an admin - all are checked.</p> <p>database version: Mysql - Server version: 5.1.52</p> <p>Steps to recreate:</p> <p>sign into redmine</p> <p>create new issue</p> <p>complete all fields</p> <p>hit save</p> <p>redmine returns to project's issue list. No error is returned - Issue is not included/created.</p> <p>check production log - no error</p> <p>Plugins installed:</p> <p>stuff to do</p> <p>issues_backlighter</p> <p>sealth_mode</p> <p>time_tracker</p> <p>timesheet</p> <p>steps taken:</p> <p>used myphpadmin to review database - issue is not created.</p> <p>checked permission of user - appropriate.</p> <p>tested with different trackers - having same results - none created</p> <p>reinstalled redmine 1.1.0 and migrated all plugins and db per instructions - same issue.</p> <p>punched self in face.</p> <p>Please help.</p>			

History

#1 - 2011-01-26 23:06 - alex patton

about:

Ruby version 1.8.7 (i686-linux)

RubyGems version 1.3.7

Rack version 1.0

Rails version 2.3.5

Active Record version 2.3.5

Active Resource version 2.3.5

Action Mailer version 2.3.5
Active Support version 2.3.5
Edge Rails revision unknown
Application root /home/ozeanded/rails_apps/redmine-1.1.0
Environment production
Database adapter mysql
Database schema version 20101114115359

About your Redmine plugins

Redmine Issues Backlighter Plugin 0.0.1
Stuff To Do Plugin 0.4.0
Redmine Stealth plugin 0.1.0
Redmine Time Tracker plugin 0.3
Timesheet Plugin 0.6.0

#2 - 2011-02-09 17:17 - Etienne Massip

Could you try without plugins ?

#3 - 2011-02-25 16:30 - alex patton

- *Status changed from New to Resolved*
- *% Done changed from 0 to 100*

I started with a fresh install, and then added plug ins back one by one.

It was an offending plug in.

#4 - 2011-02-25 16:43 - Etienne Massip

- *Status changed from Resolved to Closed*
- *Resolution set to Invalid*

Thanks for feedback !