

## Redmine - Defect #7474

### Internal error

2011-01-28 07:57 - Miguel Seuster

<b>Status:</b>	Closed	<b>Start date:</b>	2011-01-28
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.1.0
<b>Resolution:</b>	Invalid		
<b>Description</b> Hi,  if I update an issue while the 'time spent' wealth, I get the following error:  *Internal error  An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance*  I use the latest Release of Redmine.  Thanks for your help!			

### History

#### #1 - 2011-01-28 08:26 - Miguel Seuster

Here is an abstract from the log-file:

```
Processing IssuesController#update (for 217.194.224.41 at 2011-01-28 08:16:15) [PUT]
Parameters: {"time_entry"=>{"comments"=>""}, "activity_id"=>"11", "hours"=>"1"}, "commit"=>"OK", "notes"=>""}, "action"=>"update",
"_method"=>"put", "authenticity_token"=>"RtePQvF2C1y4+riticGrKNYBTIXWeOUUUW0QylCkpx0=", "id"=>"90", "issue"=>{"support_urls"=>""},
"start_date"=>"2010-12-14", "estimated_hours"=>"3", "priority_id"=>"5", "parent_issue_id"=>"54", "lock_version"=>"2", "done_ratio"=>"100",
"assigned_to_id"=>"6", "subject"=>"The adding of extra Keywords to the search bar and navigation bar is only functional on the DAMS tab yet,
not on the Flickr and Dreamtime tab", "tracker_id"=>"2", "due_date"=>""}, "status_id"=>"5", "description"=>""}, "controller"=>"issues",
"attachments"=>{"1"=>{"description"=>""}}}
```

```
ActiveRecord::StatementInvalid (Mysql::Error: Column 'role' cannot be null: INSERT INTO `time_entries` (`comments`, `created_on`, `cost`,
`project_id`, `issue_id`, `tmonth`, `activity_id`, `role`, `spent_on`, `updated_on`, `user_id`, `hours`, `tyear`, `tweek`) VALUES):
app/models/issue.rb:502:in `save_issue_with_child_records'
app/models/issue.rb:494:in `save_issue_with_child_records'
app/controllers/issues_controller.rb:170:in `update'
public/dispatch.fcgi:24@
```

#### #2 - 2011-01-28 08:45 - Marc Krebs

As i could see, the error comes from database where column "role" is not submitted during insert.  
Does anyone knows where this field comes from an why it is null?

#### #3 - 2011-01-28 10:26 - Etienne Massip

Table time\_entries has no 'role' column in redmine db, are you using some plugin relative to roles ?

#### #4 - 2011-01-28 13:27 - Marc Krebs

We have installed some earlier before. But we removed it.  
Can we manually delete this table column?

#### #5 - 2011-01-28 14:19 - Etienne Massip

- Status changed from New to Resolved

I suppose you could as it is not used by redmine.

Hope that it will resolve your problem.

**#6 - 2011-01-28 14:25 - Miguel Seuster**

Hello,

we have resolved the problem. There were some old tables in the database.

Thanks

**#7 - 2011-01-28 15:07 - Etienne Massip**

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

**#8 - 2011-10-25 13:01 - Raymond Wolff**

SPAM