Redmine - Defect #7717
MailHandler user creation for unknown_user impossible due to diverging length-limits of login and email fields
2011-02-25 12:09 - Nil Nil

<table>
<thead>
<tr>
<th>Status:</th>
<th>Closed</th>
<th>Start date:</th>
<th>2011-02-25</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>Jean-Philippe Lang</td>
<td>% Done:</td>
<td>0%</td>
</tr>
<tr>
<td>Category:</td>
<td>Email receiving</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Target version:</td>
<td>1.3.0</td>
<td>Resolution:</td>
<td>Fixed</td>
</tr>
<tr>
<td>Affected version:</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Description

On redmine-1.1.1 it is not possible to create a user by sending a ticket by mail.

- The maximum email length is 60 chars.
- Login is generated from the email address, which has a size of only 30 chars.

--- a/redmine-1.1.1/app/models/user.rb
+++ b/redmine-1.1.1/app/models/user.rb
@@ -67,7 +67,7 @@ class User < Principal
  validates_uniqueness_of :mail, :if => Proc.new { |user| !user.mail.blank? }, :case_sensitive => false
  # Login must contain letters, numbers, underscores only
  validates_format_of :login, :with => /^(?a-z0-9_\-\@\.\-\*$/i
-  validates_length_of :login, :maximum => 30
+  validates_length_of :login, :maximum => 60
  validates_format_of :firstname, :lastname, :with => /^(?w/s\\s\-\*$/i
  validates_length_of :firstname, :lastname, :maximum => 30
  validates_format_of :mail, :with => /^(?\[\^\s\-\(\(\?\-[a-z0-9\-]+\)\)+\[a-z]\(2\)\$/i, :allow_nil => true
--- a/redmine-1.1.1/db/migrate/001_setup.rb
+++ b/redmine-1.1.1/db/migrate/001_setup.rb
@@ -200,7 +200,7 @@ class Setup < ActiveRecord::Migration
end
create_table "users", :force => true do |t|
-  t.column "login", :string, :limit => 30, :default => "", :null => false
+  t.column "login", :string, :limit => 60, :default => "", :null => false
  t.column "hashed_password", :string, :limit => 40, :default => "", :null => false
  t.column "firstname", :string, :limit => 30, :default => "", :null => false
  t.column "lastname", :string, :limit => 30, :default => "", :null => false

Related issues:
Related to Redmine - Feature # 4969: issue creation by email fails when on-th...
  Closed 2010-03-02
Duplicated by Redmine - Defect # 5724: Email creation of new issues for anony...
  Closed 2010-06-22
Duplicated by Redmine - Defect # 8450: redmine:email:receive_imap fails silen...
  Closed 2011-05-27

History

#1 - 2011-02-25 14:00 - Etienne Massip
- Category changed from Accounts / authentication to Email receiving

#2 - 2011-11-19 02:00 - mark burdett
Still a problem in Redmine 1.2.2

This is a fairly serious bug for those who want to use the --unknown-user=create option.

#3 - 2011-11-20 00:06 - Terence Mill

+1

#4 - 2011-11-21 17:05 - Mischa The Evil
- Subject changed from MailHandler user creation for unknown_user to MailHandler user creation for unknown_user impossible due to length-limits of login and email fields

#5 - 2011-11-21 17:11 - Mischa The Evil
- Subject changed from MailHandler user creation for unknown_user impossible due to length-limits of login and email fields to MailHandler user creation for unknown_user impossible due to diverging length-limits of login and email fields

#6 - 2011-11-27 16:35 - Jean-Philippe Lang
- Tracker changed from Patch to Defect
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 1.3.0
- Resolution set to Fixed

This problem should be fixed with r7952. Login is now truncated if needed.