

Redmine - Defect #7717

MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields

2011-02-25 12:09 - Nil Nil

Status:	Closed	Start date:	2011-02-25
Priority:	Normal	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:	1.3.0	Affected version:	
Resolution:	Fixed		

**Description**

On redmine-1.1.1 it is not possible to create a user by sending a ticket by mail.

- The maximum email length is 60 chars.
- Login is generated from the email address, which has a size of only 30 chars.

```
--- a/redmine-1.1.1/app/models/user.rb
+++ b/redmine-1.1.1/app/models/user.rb
@@ -67,7 +67,7 @@ class User < Principal
   validates_uniqueness_of :mail, :if => Proc.new { |user| !user.mail.blank? }, :case_sensitive =>
false
   # Login must contain lettres, numbers, underscores only
   validates_format_of :login, :with => /^[a-z0-9_\-@\.]*$/i
- validates_length_of :login, :maximum => 30
+ validates_length_of :login, :maximum => 60
   validates_format_of :firstname, :lastname, :with => /^[\w\s'\-\.]*$/i
   validates_length_of :firstname, :lastname, :maximum => 30
   validates_format_of :mail, :with => /^([^\s]+)@((?:[-a-z0-9]+\.)+[a-z]{2,})$/i, :allow_nil =>
true
--- a/redmine-1.1.1/db/migrate/001_setup.rb
+++ b/redmine-1.1.1/db/migrate/001_setup.rb
@@ -200,7 +200,7 @@ class Setup < ActiveRecord::Migration
   end

   create_table "users", :force => true do |t|
-     t.column "login", :string, :limit => 30, :default => "", :null => false
+     t.column "login", :string, :limit => 60, :default => "", :null => false
     t.column "hashed_password", :string, :limit => 40, :default => "", :null => false
     t.column "firstname", :string, :limit => 30, :default => "", :null => false
     t.column "lastname", :string, :limit => 30, :default => "", :null => false
```

<b>Related issues:</b>		
Related to Redmine - Feature #4969: issue creation by email fails when on-the...	Closed	2010-03-02
Has duplicate Redmine - Defect #5724: Email creation of new issues for anonym...	Closed	2010-06-22
Has duplicate Redmine - Defect #8450: redmine:email:receive_imap fails silent...	Closed	2011-05-27

History

- #1 - 2011-02-25 14:00 - Etienne Massip
- Category changed from Accounts / authentication to Email receiving
- #2 - 2011-11-19 02:00 - mark burdett
- Still a problem in Redmine 1.2.2
- This is a fairly serious bug for those who want to use the --unknown-user=create option.
- #3 - 2011-11-20 00:06 - Terence Mill
- +1

**#4 - 2011-11-21 17:05 - Mischa The Evil**

- Subject changed from MailHandler user creation for unknown\_user to MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields

**#5 - 2011-11-21 17:11 - Mischa The Evil**

- Subject changed from MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields to MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields

**#6 - 2011-11-27 16:35 - Jean-Philippe Lang**

- Tracker changed from Patch to Defect
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 1.3.0
- Resolution set to Fixed

This problem should be fixed with [r7952](#). Login is now truncated if needed.