

## Redmine - Defect #7717

### MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields

2011-02-25 12:09 - Nil Nil

<b>Status:</b>	Closed	<b>Start date:</b>	2011-02-25
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.3.0	<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>On redmine-1.1.1 it is not possible to create a user by sending a ticket by mail.</p> <ul style="list-style-type: none"><li>- The maximum email length is 60 chars.</li><li>- Login is generated from the email address, which has a size of only 30 chars.</li></ul> <pre>--- a/redmine-1.1.1/app/models/user.rb +++ b/redmine-1.1.1/app/models/user.rb @@ -67,7 +67,7 @@ class User &lt; Principal   validates_uniqueness_of :mail, :if =&gt; Proc.new {  user  user.mail.blank? }, :case_sensitive =&gt; false   # Login must contain lettres, numbers, underscores only   validates_format_of :login, :with =&gt; /^[a-z0-9_-\@\.]*\$/i - validates_length_of :login, :maximum =&gt; 30 + validates_length_of :login, :maximum =&gt; 60   validates_format_of :firstname, :lastname, :with =&gt; /^[w\s\-\.\_]*\$/i   validates_length_of :firstname, :lastname, :maximum =&gt; 30   validates_format_of :mail, :with =&gt; /^[^\s]+@((?:[-a-z0-9]+\.)+[a-z]{2,})\$/i, :allow_nil =&gt; true --- a/redmine-1.1.1/db/migrate/001_setup.rb +++ b/redmine-1.1.1/db/migrate/001_setup.rb @@ -200,7 +200,7 @@ class Setup &lt; ActiveRecord::Migration   end    create_table "users", :force =&gt; true do  t  -   t.column "login", :string, :limit =&gt; 30, :default =&gt; "", :null =&gt; false +   t.column "login", :string, :limit =&gt; 60, :default =&gt; "", :null =&gt; false     t.column "hashed_password", :string, :limit =&gt; 40, :default =&gt; "", :null =&gt; false     t.column "firstname", :string, :limit =&gt; 30, :default =&gt; "", :null =&gt; false     t.column "lastname", :string, :limit =&gt; 30, :default =&gt; "", :null =&gt; false</pre>			
<b>Related issues:</b>			
Related to Redmine - Feature # 4969: issue creation by email fails when on-th...		<b>Closed</b>	<b>2010-03-02</b>
Duplicated by Redmine - Defect # 5724: Email creation of new issues for anyon...		<b>Closed</b>	<b>2010-06-22</b>
Duplicated by Redmine - Defect # 8450: redmine:email:receive_imap fails silen...		<b>Closed</b>	<b>2011-05-27</b>

### History

#### #1 - 2011-02-25 14:00 - Etienne Massip

- Category changed from Accounts / authentication to Email receiving

#### #2 - 2011-11-19 02:00 - mark burdett

Still a problem in Redmine 1.2.2

This is a fairly serious bug for those who want to use the --unknown-user=create option.

**#3 - 2011-11-20 00:06 - Terence Mill**

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**#4 - 2011-11-21 17:05 - Mischa The Evil**

- Subject changed from *MailHandler user creation for unknown\_user* to *MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields*

**#5 - 2011-11-21 17:11 - Mischa The Evil**

- Subject changed from *MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields* to *MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields*

**#6 - 2011-11-27 16:35 - Jean-Philippe Lang**

- Tracker changed from *Patch* to *Defect*
- Status changed from *New* to *Closed*
- Assignee set to *Jean-Philippe Lang*
- Target version set to *1.3.0*
- Resolution set to *Fixed*

This problem should be fixed with r7952. Login is now truncated if needed.