

Redmine - Defect #7833

pdf export problem

2011-03-11 10:48 - cedric koch-hofer

Status:	Closed	Start date:	2011-03-11
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	PDF export	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Duplicate		
Description			
<p>Hello,</p> <p>I just installed remdine on my synology and I would like to use its pdf export functionality. However, when I try to used it, I get the following error:</p> <p>=====LOG START=====</p> <p>Internal error</p> <p>An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance.</p> <p>Back</p> <p>=====LOG END=====</p> <p>The webrick server also generates the following log:</p> <p>=====LOG START=====</p> <p>Processing IssuesController#index to pdf (for 192.168.1.11 at 2011-03-11 10:41:49) [GET] Parameters: {"format"=>"pdf", "project_id"=>"interval-tree", "action"=>"index", "controller"=>"issues"}</p> <p>Iconv::InvalidEncoding (invalid encoding ("ISO-8859-1", "UTF-8")): lib/redmine/export/pdf.rb:92:in `initialize' lib/redmine/export/pdf.rb:92:in `new' lib/redmine/export/pdf.rb:92:in `Cell' lib/redmine/export/pdf.rb:137:in `issues_to_pdf' app/controllers/issues_controller.rb:95:in `index' app/controllers/issues_controller.rb:90:in `index' /opt/lib/ruby/1.8/webrick/httpserver.rb:104:in `service' /opt/lib/ruby/1.8/webrick/httpserver.rb:65:in `run' /opt/lib/ruby/1.8/webrick/server.rb:173:in `start_thread' /opt/lib/ruby/1.8/webrick/server.rb:162:in `start' /opt/lib/ruby/1.8/webrick/server.rb:162:in `start_thread' /opt/lib/ruby/1.8/webrick/server.rb:95:in `start' /opt/lib/ruby/1.8/webrick/server.rb:92:in `each' /opt/lib/ruby/1.8/webrick/server.rb:92:in `start' /opt/lib/ruby/1.8/webrick/server.rb:23:in `start' /opt/lib/ruby/1.8/webrick/server.rb:82:in `start'</p> <p>Rendering /volume1/redmine/redmine-1.1.1/public/500.html (500 Internal Server Error)</p> <p>=====LOG END=====</p> <p>Any help would be welcome, thanks in advance, cedric.</p>			
Related issues:			
Is duplicate of Redmine - Defect #61: Broken character encoding in pdf export			Closed

History

#1 - 2011-03-11 11:11 - Etienne Massip

What's your configuration (see [SubmittingBugs](#)) ?

#2 - 2011-03-11 11:11 - Etienne Massip

- *Category set to PDF export*

#3 - 2011-03-28 09:34 - Toshi MARUYAMA

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Duplicate of [#61](#).

<http://www.redmine.org/issues/61#note-76> provides UTF-8 PDF.