

Redmine - Defect #7918

Non-ASCII characters are disabled in e-mail's body fields

2011-03-18 13:40 - Peter Taran

Status:	New	Start date:	2011-03-18
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	1.1.2
Resolution:			
Description			
In accordance with documentation, Redmine should parse incoming e-mail's for project, tracker, etc fields:			
Project: foo Tracker: Bug Priority: Urgent Status: Resolved			
I found, it doesn't work with non-ASCII (I guess) characters. So e-mail:			
Project: zenith Tracker: Ошибка Some describing text			
transforms to issue			
Tracker: Ошибка Some describing text			
with first, default tracker.			
No way to put information about tracker, priority and desired status in localized versions of Redmine.			
1. Database mysql Ver 5.1.49-3 for debian-linux-gnu on i486 ((Debian)) 2. Ruby 1.8.7 (2010-08-16 patchlevel 302) [i486-linux] 3. Rails 2.3.5-1.2 4. Redmine 1.1.2.stable			

History

#1 - 2011-03-18 13:46 - Etienne Massip

- Category set to I18n

- Affected version (unused) set to 1.1.2

- Affected version set to 1.1.2

#2 - 2011-03-18 13:51 - Peter Taran

P.S. I tryed emails encoded with Koi8-r and utf-8.

#3 - 2011-04-05 14:16 - Etienne Massip

- Category changed from I18n to Email receiving