

Redmine - Defect #7985

Trying to do a bulk edit results in "Internal Error"

2011-03-24 18:51 - Todd Courtnage

Status:	Closed	Start date:	2011-03-24
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:	1.1.3	Affected version:	1.1.2
Resolution:	Fixed		

Description

When selecting multiple issues in the issue list, right clicking and selecting "Edit" from the context menu results in an "Internal Error" white screen.

The production.log shows this error:

```
Processing IssuesController#bulk_edit (for 192.168.1.1 at 2011-03-24 11:33:44) [GET]
  Parameters: {"ids"=>["7606", "7607", "7689"], "action"=>"bulk_edit", "controller"=>"issues"}
Rendering template within layouts/base
Rendering issues/bulk_edit

ActionView::TemplateError (undefined method `edit_as' for nil:NilClass) on line #51 of app/views/i
ssues/bulk_edit.rhtml:
48: <% end %>
49:
50: <% @custom_fields.each do |custom_field| %>
51:   <p><label><%= h(custom_field.name) %></label> <%= custom_field_tag_for_bulk_edit('issue',
custom_field) %></p>
52: <% end %>
53:
54: <%= call_hook(:view_issues_bulk_edit_details_bottom, { :issues => @issues }) %>

app/helpers/custom_fields_helper.rb:75:in `custom_field_tag_for_bulk_edit'
app/views/issues/bulk_edit.rhtml:51:in `_run_rhtml_app47views47issues47bulk_edit46rhtml'
app/views/issues/bulk_edit.rhtml:50:in `each'
app/views/issues/bulk_edit.rhtml:50:in `_run_rhtml_app47views47issues47bulk_edit46rhtml'
app/views/issues/bulk_edit.rhtml:5:in `_run_rhtml_app47views47issues47bulk_edit46rhtml'
/usr/lib/ruby/1.8/mongrel/rails.rb:76:in `process'
/usr/lib/ruby/1.8/mongrel/rails.rb:74:in `synchronize'
/usr/lib/ruby/1.8/mongrel/rails.rb:74:in `process'
/usr/lib/ruby/1.8/mongrel.rb:159:in `process_client'
/usr/lib/ruby/1.8/mongrel.rb:158:in `each'
/usr/lib/ruby/1.8/mongrel.rb:158:in `process_client'
/usr/lib/ruby/1.8/mongrel.rb:285:in `run'
/usr/lib/ruby/1.8/mongrel.rb:285:in `initialize'
/usr/lib/ruby/1.8/mongrel.rb:285:in `new'
/usr/lib/ruby/1.8/mongrel.rb:285:in `run'
/usr/lib/ruby/1.8/mongrel.rb:268:in `initialize'
/usr/lib/ruby/1.8/mongrel.rb:268:in `new'
/usr/lib/ruby/1.8/mongrel.rb:268:in `run'
/usr/lib/ruby/1.8/mongrel/configurator.rb:282:in `run'
/usr/lib/ruby/1.8/mongrel/configurator.rb:281:in `each'
/usr/lib/ruby/1.8/mongrel/configurator.rb:281:in `run'
/usr/lib/ruby/1.8/mongrel/command.rb:212:in `run'
```

Rendering /opt/redmine-1.1.2/public/500.html (500 Internal Server Error)

This was happening with Redmine 1.1.0 and continues to happen with Redmine 1.1.2. It had worked at some point in time previous to 1.1.0, but not sure what version.

Other info:

MySQL 5.1.49
Ruby 1.8.7
Rails 2.3.5

Associated revisions

Revision 5214 - 2011-03-24 19:24 - Jean-Philippe Lang

Fixed: unknown custom field format causes error when editing/bulk editing (#7985).

History

#1 - 2011-03-24 19:02 - Etienne Massip

Do or did you use some plugin handling a new custom field type ?

#2 - 2011-03-24 19:29 - Jean-Philippe Lang

- Category changed from *Issues* to *Custom fields*
- Status changed from *New* to *Resolved*
- Target version set to *1.1.3*
- Resolution set to *Fixed*

It seems you have an unknown custom field format in your data. Can you run this query and report the result to make sure I'm not missing anything:

```
SELECT DISTINCT field_format FROM custom_fields
```

Anyway, it should not raise an error. It was introduced in [r3675](#) and it's fixed in [r5214](#).

#3 - 2011-03-24 20:45 - Todd Courtnage

Hi Etienne and Jean-Philippe.

Yes, I did give the Google Docs plugin a whirl a while ago. And sure, enough:

```
mysql> SELECT DISTINCT field_format FROM custom_fields;
+-----+
| field_format |
+-----+
| string       |
| list         |
| text         |
| googledoc    |
+-----+
4 rows in set (0.00 sec)
```

I have patched our Redmine with your fix, Jean-Philippe, and it now works.

Thanks a bunch!

#4 - 2011-04-29 09:14 - Jean-Philippe Lang

- Status changed from *Resolved* to *Closed*

Thanks for your feedback. Merged in 1.1-stable.