

Redmine - Feature #8002

Close issue at a precise date

2011-03-26 20:01 - odile oudre

Status:	New	Start date:	2011-03-26
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
I want to know if it is possible to close issue with a defined date, not the date at you change the status. It would be cool to have a button to close the issue with a textbox (with the date of today but you can change) .			
Related issues:			
Related to Redmine - Feature # 14801: Have the option to specify the date to ...		New	
Duplicated by Redmine - Feature # 13788: Manually update of the close date (c...		Closed	

History

#1 - 2013-09-08 01:52 - Toshi MARUYAMA

- Related to Feature #14801: Have the option to specify the date to use when time was logged for a specific ticket when updating that ticket added

#2 - 2013-09-08 01:59 - Toshi MARUYAMA

- Duplicated by Feature #13788: Manually update of the close date (closed_on) added

#3 - 2014-07-14 20:24 - Antonio De Marinis

+1 I have this need too. For example many issues are sometimes forgotten to be closed and closed much later. This makes it difficult to create proper "lead time" or other similar performance metrics

#4 - 2014-08-12 18:12 - Toshi MARUYAMA

- Subject changed from Close issue at a a date precise to Close issue at a date precise

#5 - 2014-08-12 18:13 - Toshi MARUYAMA

- Description updated

#6 - 2014-08-12 18:16 - Toshi MARUYAMA

- Subject changed from Close issue at a date precise to Close issue at a precise date

#7 - 2014-08-12 18:17 - Toshi MARUYAMA

- Description updated

#8 - 2016-10-27 15:51 - Antonio De Marinis

this feature is present in Redmine helpdesk plugin, where admin can decide the days tickets can be auto-closed if not updated since within a specific time frame (given in days). However the feature only works for helpdesk tickets, it is not generic for all trackers types.

https://github.com/jfqd/redmine_helpdesk