

Redmine - Defect #8197

Redmin in 1and1 Shared Hosting

2011-04-20 10:50 - Mika Ral

Status:	Closed	Start date:	2011-04-20
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.1.2
Resolution:	Invalid		
Description			
<p>Hello,</p> <p>I'm trying to install Redmine on 1and1, I followed the official guide installation and it seems that everything went perfectly when installed.</p> <p>I created my own installation of Ruby in a directory type \$HOME/bin/ruby, and I created symbolic links from the "public" of redline: ln -s \$HOME/redline/public/ \$HOME/midomain.com/*</p> <p>But my problem is accessing midomain.com, I get error 500 and my log files are empty.</p> <p>cgi_process.rb:22:in `__send__': undefined method `env_table' for nil:NilClass (NoMethodError)</p> <p>Can anyone help?</p> <p>Thank you very much</p>			

History

#1 - 2011-04-20 10:52 - Mika Ral

Version Ruby:

ruby 1.8.7 (2008-05-31 patchlevel 0) [i686-linux]
Gem 1.3.7

abstract (1.0.0)
actionmailer (3.0.7, 2.3.5)
actionpack (3.0.7, 2.3.5)
activemodel (3.0.7)
activerecord (3.0.7, 2.3.5)
activeresource (3.0.7, 2.3.5)
activesupport (3.0.7, 2.3.5)
arel (2.0.9)
builder (2.1.2)
bundler (1.0.12)
daemon_controller (0.2.6)
erubis (2.6.6)
fastthread (1.0.7)
fcgi (0.8.8)
hoe (2.9.4)
i18n (0.5.0, 0.4.2)
mail (2.2.17)
mime-types (1.16)
mysql (2.8.1)
passenger (3.0.7)
polyglot (0.3.1)
rack (1.2.2, 1.0.1)
rack-mount (0.6.14)
rack-test (0.5.7)
rails (3.0.7, 2.3.5)
railties (3.0.7)
rake (0.8.7)
rubygems-update (1.3.7)

thor (0.14.6)
treetop (1.4.9)
tzinfo (0.3.26)

#2 - 2011-04-20 10:54 - Mika Rai

I'm change all head script:
#!/env/bin ruby

For

#!/\$HOME/bin/ruby/bin/ruby

For use my ruby installation.

#3 - 2011-04-20 10:55 - Etienne Massip

- *Status changed from New to Closed*
- *Resolution set to Invalid*

Please post in forum, this tracker is for bugs or features only !