

## Redmine - Defect #8199

### Unable to change the status of an issue regardless of workflow

2011-04-20 13:10 - Adam Pike

<b>Status:</b>	Closed	<b>Start date:</b>	2011-04-20
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues workflow	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Duplicate		
<b>Description</b> When I access admin, I can see that for my user group, when an issue is in the status of 'Resolved', I should be able to change the status to 'Closed'.  When I open an issue at status 'Resolved' the status field doesn't contain the option 'Closed'.			
<b>Related issues:</b> Related to Redmine - Defect #8625: Admin can not change issue status <b>Closed</b> <b>2011-06-16</b> Related to Redmine - Feature #2323: Workflow permissions for administrators <b>Closed</b> <b>2008-12-12</b> Related to Redmine - Feature #6670: Admin rights should not override rights g... <b>New</b> <b>2010-10-14</b>			

#### History

##### #1 - 2011-04-20 13:57 - Etienne Massip

- Category set to Issues workflow

What's your Redmine version ?

How is setup your workflow for your role / tracker ?

##### #2 - 2011-04-20 14:56 - Adam Pike

Redmine 1.1.2.stable.5026 (MySQL)

##### #3 - 2011-04-20 14:59 - Adam Pike

- File workflow\_issues.png added

Screen shot of workflow added.

##### #4 - 2011-04-20 15:03 - Adam Pike

This only seems to be a problem for me closing a tracker of type 'Feature'

I can change the status of a bug from resolved to closed no problem.

##### #5 - 2011-05-01 21:35 - Martijn Schoenmakers

I got the same problem.

Tried with the bug type and a new tracker type I created myself.

Problem arised since upgrading (from 1.1.1) to 1.1.2.stable (from march)

Hopefully this will be fixed soon.

##### #6 - 2011-06-16 06:51 - Bevan Rudge

Related; <http://www.redmine.org/issues/8625>

##### #7 - 2011-06-20 03:59 - Jean-Baptiste Barth

- Status changed from New to Closed

- Priority changed from High to Normal

- Resolution set to Duplicate

It has always been the case, Martijn I think you're mistaken. Basically see the discussion at [#2323](#) and the last note from Holger at [#6670](#) :

- admins can't violate workflow (major reason : it could lead to a state where no real project member could do anything on the issue)
- one possible solution would be to give admin the rights to access all transitions defined through roles, but it was never implemented

Conclusion: if you need to change issue statuses, you're a project member, so give yourself a role on that project.

**#8 - 2011-06-20 22:21 - Bevan Rudge**

Thank you for the update.

**Files**

---

workflow_issues.png	18 KB	2011-04-20	Adam Pike
---------------------	-------	------------	-----------