

Redmine - Defect #8199

Unable to change the status of an issue regardless of workflow

2011-04-20 13:10 - Adam Pike

Status:	Closed	Start date:	2011-04-20
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Duplicate		
Description When I access admin, I can see that for my user group, when an issue is in the status of 'Resolved', I should be able to change the status to 'Closed'. When I open an issue at status 'Resolved' the status field doesn't contain the option 'Closed'.			
Related issues: Related to Redmine - Defect #8625: Admin can not change issue status Closed 2011-06-16 Related to Redmine - Feature #2323: Workflow permissions for administrators Closed 2008-12-12 Related to Redmine - Feature #6670: Admin rights should not override rights g... New 2010-10-14			

History

#1 - 2011-04-20 13:57 - Etienne Massip

- Category set to Issues workflow

What's your Redmine version ?

How is setup your workflow for your role / tracker ?

#2 - 2011-04-20 14:56 - Adam Pike

Redmine 1.1.2.stable.5026 (MySQL)

#3 - 2011-04-20 14:59 - Adam Pike

- File workflow_issues.png added

Screen shot of workflow added.

#4 - 2011-04-20 15:03 - Adam Pike

This only seems to be a problem for me closing a tracker of type 'Feature'

I can change the status of a bug from resolved to closed no problem.

#5 - 2011-05-01 21:35 - Martijn Schoenmakers

I got the same problem.

Tried with the bug type and a new tracker type I created myself.

Problem arised since upgrading (from 1.1.1) to 1.1.2.stable (from march)

Hopefully this will be fixed soon.

#6 - 2011-06-16 06:51 - Bevan Rudge

Related; <http://www.redmine.org/issues/8625>

#7 - 2011-06-20 03:59 - Jean-Baptiste Barth

- Status changed from New to Closed

- Priority changed from High to Normal

- Resolution set to Duplicate

It has always been the case, Martijn I think you're mistaken. Basically see the discussion at [#2323](#) and the last note from Holger at [#6670](#) :

- admins can't violate workflow (major reason : it could lead to a state where no real project member could do anything on the issue)
- one possible solution would be to give admin the rights to access all transitions defined through roles, but it was never implemented

Conclusion: if you need to change issue statuses, you're a project member, so give yourself a role on that project.

#8 - 2011-06-20 22:21 - Bevan Rudge

Thank you for the update.

Files

workflow_issues.png	18 KB	2011-04-20	Adam Pike
---------------------	-------	------------	-----------