

Redmine - Defect #8199

Unable to change the status of an issue regardless of workflow

2011-04-20 13:10 - Adam Pike

Status: Closed	Start date: 2011-04-20
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Issues workflow	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Duplicate	
Description	
<p>When I access admin, I can see that for my user group, when an issue is in the status of 'Resolved', I should be able to change the status to 'Closed'.</p> <p>When I open an issue at status 'Resolved' the status field doesn't contain the option 'Closed'.</p>	
Related issues:	
Related to Redmine - Defect # 8625: Admin can not change issue status	Closed 2011-06-16
Related to Redmine - Feature # 2323: Workflow permissions for administrators	Closed 2008-12-12
Related to Redmine - Feature # 6670: Admin rights should not override rights ...	New 2010-10-14

History

#1 - 2011-04-20 13:57 - Etienne Massip

- *Category set to Issues workflow*

What's your Redmine version ?

How is setup your workflow for your role / tracker ?

#2 - 2011-04-20 14:56 - Adam Pike

Redmine 1.1.2.stable.5026 (MySQL)

#3 - 2011-04-20 14:59 - Adam Pike

- *File workflow_issues.png added*

Screen shot of workflow added.

#4 - 2011-04-20 15:03 - Adam Pike

This only seems to be a problem for me closing a tracker of type 'Feature'

I can change the status of a bug from resolved to closed no problem.

#5 - 2011-05-01 21:35 - Martijn Schoenmakers

I got the same problem.

Tried with the bug type and a new tracker type I created myself.

Problem arised since upgrading (from 1.1.1) to 1.1.2.stable (from march)

Hopefully this will be fixed soon.

#6 - 2011-06-16 06:51 - Bevan Rudge

Related; <http://www.redmine.org/issues/8625>

#7 - 2011-06-20 03:59 - Jean-Baptiste Barth

- *Status changed from New to Closed*
- *Priority changed from High to Normal*
- *Resolution set to Duplicate*

It has always been the case, Martijn I think you're mistaken. Basically see the discussion at #2323 and the last note from Holger at #6670 :

- admins can't violate workflow (major reason : it could lead to a state where no real project member could do anything on the issue)
- one possible solution would be to give admin the rights to access all transitions defined through roles, but it was never implemented

Conclusion: if you need to change issue statuses, you're a project member, so give yourself a role on that project.

#8 - 2011-06-20 22:21 - Bevan Rudge

Thank you for the update.

Files

workflow_issues.png	18 KB	2011-04-20	Adam Pike
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