Redmine - Defect #8324

Cannot upload files since most recent Redmine update.

2011-05-09 16:29 - James Byrne

Status:	Closed	Start date:	2011-05-09
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	1		
Resolution:	Invalid	Affected version:	
Description			
		her difficulty that we discovered subseque where on the system. The error we rece	uent to the last update performed on April 6. eive is this:
Internal error			
	ed on the page you were trying to experience problems please of	o access. contact your redMine administrator for as	ssistance.
The issue is not	logged. In fact we have had no	application logging since immediately p	prior to the update.
Our system is: CentOS-5.6 ruby 1.8.7 (2010 passenger (3.0.2)-08-16 patchlevel 302) [i686-lir 2)	ux]	
Repository Repository Revision: 5 Node Kind Schedule: Last Chang Last Chang	directory	<mark>org/svn</mark> f0-8f06a7374b81	

History

#1 - 2011-05-09 16:55 - James Byrne

I just updated Redmine to the latest release on our hot spare and we are getting exactly the same problem. File uploads fail with an internal error and nothing at all is being logged to log/development.log. There appear to be no other problems in evidence.

CentOS-5.6 ruby 1.8.7 (2010-08-16 patchlevel 302) [i686-linux] passenger (3.0.2)

1. svn info
Path: .
URL: http://redmine.rubyforge.org/svn/trunk
Repository Root: http://redmine.rubyforge.org/svn
Repository UUID: e93f8b46-1217-0410-a6f0-8f06a7374b81
Revision: 5721
Node Kind: directory
Schedule: normal
Last Changed Author: tmaruyama
Last Changed Rev: 5721
Last Changed Date: 2011-05-09 07:12:48 -0400 (Mon, 09 May 2011)

#2 - 2011-05-09 17:28 - James Byrne

- Status changed from New to Resolved

This problem was the result of an ownership change on one or more files relating to the most recent updates. Some files were observed to have been given the owner root. Reseting the ownership for the entire Redmine application directory tree to the local application user resolved the problems with both file uploading and activity logging.

#3 - 2011-05-11 14:33 - Etienne Massip

- Status changed from Resolved to Closed
- Resolution set to Invalid