### Description

Allowing to force a issue private when receiving emails would be useful in a helpdesk utilization.

ex:
```
rdm-mailhandler --url https://domain.foo/redmine --key secret --private yes
```

thank you

### Related issues:
- Related to Redmine - Feature #7414: Private issues
  - Closed 2011-01-22
- Related to Redmine - Patch #31324: Allow to set is_private flag through a key...
  - Closed
- Duplicated by Redmine - Feature #19674: Support private issue creation from mail handlers
  - Closed

### Associated revisions

Revision 14262 - 2015-05-10 11:07 - Jean-Philippe Lang

Adds private issue option to receiving emails (#8424).

### History

#### #1 - 2015-02-18 13:59 - Aleksander Vines

No changes on this? I tried to change the mailhandler-script, but seems like the API does not support it, does it not use the regular API?

```
diff test-rdm-mailhandler.rb rdm-mailhandler.rb
90d89
```

We really need this feature.

#### #2 - 2015-02-18 15:04 - Daniel Feliciano Branco

+1

(I hope is not too bad to “plus one” my own feature request ;)

#### #3 - 2015-02-18 16:07 - Jean-Philippe Lang

- Target version set to 3.1.0

#### #4 - 2015-04-21 14:46 - Go MAEDA

- Duplicated by Feature #19674: Support private issue creation from mail handlers added
--private option (without arguments) added in r14262.

#6 - 2019-05-14 04:40 - Go MAEDA
- Related to Patch #31324: Allow to set is_private flag through a keyword in emails added