

Redmine - Defect #8471

creating subtask fails

2011-05-31 09:28 - Matthias Herzog

Status:	Closed	Start date:	2011-05-31
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.2.0
Resolution:	Invalid		

Description

I just upgraded rm 1.1.3 to latest stable release 1.2.0. I tested opening new tickets which worked as usual. But creating subtasks end with internal failure, neither the main task nor subtask are accessible. Though in gantt chart both of them are visible.

About your application's environment

Ruby version	1.8.7 (x86_64-linux)
RubyGems version	1.3.5
Rack version	1.1
Rails version	2.3.11
Active Record version	2.3.11
Active Resource version	2.3.11
Action Mailer version	2.3.11
Active Support version	2.3.11
Edge Rails revision	unknown
Application root	/usr/share/redmine-1.2.0
Environment	production
Database adapter	mysql
Database schema version	20110511000000

About your Redmine plugins

Redmine Better Gantt Chart plugin	0.5.1
Knowledgebase	0.2.5

this is, what my apache error log gives me:

```
ActionView::TemplateError (Mysql::Error: Column 'lft' in order clause is ambiguous: SELECT `issues`.\`id\` AS t0_r0, `issues`.\`tracker_id\` AS t0_r1, `issues`.\`project_id\` AS t0_r2, `issues`.\`subject\` AS t0_r3, `issues`.\`description\` AS t0_r4, `issues`.\`due_date\` AS t0_r5, `issues`.\`category_id\` AS t0_r6, `issues`.\`status_id\` AS t0_r7, `issues`.\`assigned_to_id\` AS t0_r8, `issues`.\`priority_id\` AS t0_r9, `issues`.\`fixed_version_id\` AS t0_r10, `issues`.\`author_id\` AS t0_r11, `issues`.\`lock_version\` AS t0_r12, `issues`.\`created_on\` AS t0_r13, `issues`.\`updated_on\` AS t0_r14, `issues`.\`start_date\` AS t0_r15, `issues`.\`done_ratio\` AS t0_r16, `issues`.\`estimated_hours\` AS t0_r17, `issue`s.\`parent_id\` AS t0_r18, `issues`.\`root_id\` AS t0_r19, `issues`.\`lft\` AS t0_r20, `issues`.\`rgt\` AS t0_r21, `issues`.\`is_private\` AS t0_r22, `projects`.\`id\` AS t1_r0, `projects`.\`name\` AS t1_r1, `projects`.\`description\` AS t1_r2, `projects`.\`homepage\` AS t1_r3, `projects`.\`is_public\` AS t1_r4, `projects`.\`parent_id\` AS t1_r5, `projects`.\`created_on\` AS t1_r6, `projects`.\`updated_on\` AS t1_r7, `projects`.\`identifier\` AS t1_r8, `projects`.\`status\` AS t1_r9, `projects`.\`lft\` AS t1_r10, `p`rojects`.\`rgt\` AS t1_r11 FROM `issues` LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.pro`ject_id WHERE (((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules e`m WHERE em.name='issue_tracking')) AND (issues.id != 131)) AND ((issues.`lft` >= 1 AND issues.`rgt` <= 4) AND (`issues`.\`root_id\` = 131))) ORDER BY `lft`) on line #72 of app/views/issues/show.rht`ml:
69:   <%= link_to(l(:button_add), {:controller => 'issues', :action => 'new', :project_id => @proj`ect, :issue => {:parent_issue_id => @issue}}) if User.current.allowed_to?(:manage_subtasks, @proje`ct) %>
70: </div>
71: <p><strong><%=l(:label_subtask_plural)%></strong></p>
72: <%= render_descendants_tree(@issue) unless @issue.leaf? %>
73: </div>
74: <% end %>
75:
```

```

app/helpers/issues_helper.rb:80:in `render_descendants_tree'
app/views/issues/show.rhtml:72:in `_run_rhtml_app47views47issues47show46rhtml'
app/controllers/issues_controller.rb:121
app/controllers/issues_controller.rb:120:in `show'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:95:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:374:in `start_request_handler'
'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:332:in `handle_spawn_applicat
ion'
/usr/lib/ruby/1.8/phusion_passenger/utils.rb:184:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:330:in `handle_spawn_applicat
ion'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:209:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/usr/lib/phusion_passenger/passenger-spawn-server:61

```

History

#1 - 2011-05-31 09:44 - Etienne Massip

Did you run migration ?

#2 - 2011-05-31 11:56 - Matthias Herzog

I followed <http://www.redmine.org/projects/redmine/wiki/RedmineUpgrade> to upgrade rack & rails. DB migration ran without errors and everything worked besides gantt charts (I installed better gantt chart plugin). So I updated better gantt chart plugin, and everything was fine again besides this subtask issue.

#3 - 2011-05-31 12:36 - Etienne Massip

And what if you don't use Gantt Chart plugin ?

If this is a plugin issue, you should contact its author and let me know so I can close this issue.

#4 - 2011-05-31 12:52 - Matthias Herzog

Ok, I removed the plugin using

```
rake db:migrate:plugin NAME=redmine_better_gantt_chart VERSION=0 RAILS_ENV=production
```

and moving the redmine_better_gantt_chart from the plugins directory. It's not displayed anymore in configuration screen, but tickets with subtasks still do not open.

#5 - 2011-05-31 12:55 - Matthias Herzog

I don't think it's a plugin issue, as I can reproduce this error every time I create a subtask.

#6 - 2011-05-31 13:42 - Matthias Herzog

- Status changed from New to Resolved

ok, reinstalled redmine, problem solved. may be closed.

#7 - 2011-05-31 14:07 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Invalid

#8 - 2011-07-07 15:13 - Sergey Popov

- Status changed from Closed to Reopened

I have this problem too. How I can solve this problem without reinstallation?

#9 - 2011-07-07 15:34 - Nicolas Cybulski

I have the same problem too

ActionView::TemplateError (Mysql::Error: Column 'lft' in order clause is ambiguous: SELECT `issues`.`id` AS t0_r0, `issues`.`tracker_id` AS t0_r1, `issues`.`project_id` AS t0_r2, `issues`.`subject` AS t0_r3, `issues`.`description` AS t0_r4, `issues`.`due_date` AS t0_r5, `issues`.`category_id` AS t0_r6, `issues`.`status_id` AS t0_r7, `issues`.`assigned_to_id` AS t0_r8, `issues`.`priority_id` AS t0_r9, `issues`.`fixed_version_id` AS t0_r10, `issues`.`author_id` AS t0_r11, `issues`.`lock_version` AS t0_r12, `issues`.`created_on` AS t0_r13, `issues`.`updated_on` AS t0_r14, `issues`.`start_date` AS t0_r15, `issues`.`done_ratio` AS t0_r16, `issues`.`estimated_hours` AS t0_r17, `issues`.`parent_id` AS t0_r18, `issues`.`root_id` AS t0_r19, `issues`.`lft` AS t0_r20, `issues`.`rgt` AS t0_r21, `issues`.`position` AS t0_r22, `issues`.`story_points` AS t0_r23, `issues`.`remaining_hours` AS t0_r24, `issues`.`is_private` AS t0_r25, `projects`.`id` AS t1_r0, `projects`.`name` AS t1_r1, `projects`.`description` AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_public` AS t1_r4, `projects`.`parent_id` AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1_r7, `projects`.`identifier` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rgt` AS t1_r11, `projects`.`customer_id` AS t1_r12, `projects`.`dmsf_description` AS t1_r13 FROM `issues` LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.project_id WHERE (((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules em WHERE em.name='issue_tracking')) AND (issues.id != 1786)) AND ((issues.`lft` <= 4 AND issues.`rgt` >= 5) AND (`issues`.`root_id` = 1783))) ORDER BY `lft`) on line #9 of app/views/issues/show.rhtml:

The problem is indeed the 'lft' field. But I know too little of ruby to change it in the /rb files

#10 - 2011-07-08 12:14 - Nicolas Cybulski

Small hack

in file app\helpers\issues_helper.rb

on line 64

change

```
ancestors = issue.root? ? [] : issue.ancestors.visible.all
```

with

```
1. ancestors = issue.root? ? [] : issue.ancestors.visible.all
   ancestors = issue.root? ? [] : []
```

restart redmine

that way at least it will show the name of the issue and you'll be able to work ... it doesn't fix the complete 'path' of the issues (with ancestor issues).

I guess it has sth to do with issue.ancestors in issue.rb but not really sure.

#11 - 2011-07-08 12:16 - Nicolas Cybulski

Small hack

in file app\helpers\issues_helper.rb

on line 64

change

```
ancestors = issue.root? ? [] : issue.ancestors.visible.all
```

with

```
#ancestors = issue.root? ? [] : issue.ancestors.visible.all
ancestors = issue.root? ? [] : []
restart redmine
```

that way at least it will show the name of the issue and you'll be able to work ... it doesn't fix the complete 'path' of the issues (with ancestor issues).

I guess it has sth to do with issue.ancestors in issue.rb but not really sure.

#12 - 2011-07-08 12:17 - Nicolas Cybulski

Small hack

in file app\helpers\issues_helper.rb

on line 64

change

```
ancestors = issue.root? ? [] : issue.ancestors.visible.all
```

with

```
ancestors = issue.root? ? [] : issue.ancestors.visible.all  
ancestors = issue.root? ? [] : []
```

restart redmine

that way at least it will show the name of the issue and you'll be able to work ... it doesn't fix the complete 'path' of the issues (with ancestor issues).

I guess it has sth to do with issue.ancestors in issue.rb but not really sure.

(sorry for the triple post

#13 - 2011-07-08 14:38 - Nicolas Cybulski

Sorry ... <http://www.redmine.org/issues/8508> fixed my problem as well (no reinstallation needed)

#14 - 2011-08-15 18:29 - Etienne Massip

- *Status changed from Reopened to Closed*