Redmine - Defect #8532

e-mail problem: Ruby on rail application could not started

2011-06-05 14:53 - thiru vallvuar

Status:	Closed		**Start date:**	2011-06-05
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

hi,
i m using ubuntu 10.04.2 2.6.35-22-generic-pae i686 GNU/Linux ruby:ruby 1.8.7 (2010-06-23 patchlevel 299) [i686-linux] rails:Rails 2.3.5. Redmine Version: 1.0.0-4 installed using apt-get. and i installed libapache2-mod-passenger. ever thing worked fine untill i configured emial. to configure email i copied /usr/share/redmine/config/email.yml.example to /etc/redmine/default/email.yml and edited the values correctly. after restart apache2 it shows Ruby on Rails application could not be started. if i remove the email.yml then it runs smoothly. find the screen shoot attched

History

#1 - 2011-06-06 13:24 - Tom Rochette

Looks like you aren't correctly typing the stuff you put into email.yml, based on the error which is a syntax error one. I'd suggest you attach email.yml here so we can see its actual content if you need further help.

#2 - 2011-06-07 09:00 - thiru vallvuar

- File email.yml added

- File redmine_starttls_error.png added

Thanks tom,

now i used the Gmail setting content from example.email.yml now the sites works but still email is not sending.
changes i did
1.email.yml email is configured to valluvar@gmail.com
2.I changed the admin user email to valluvar@gmail.com
3.changed Emission email address to valluvar@gmail.com

i used send a test mail option in email notification of setting page and i got the following error.
An error occurred while sending mail (530 5.7.0 Must issue a STARTTLS command first. f3sm98123pbj.16)

Attachment
email.yml
screen shoot

#3 - 2018-09-17 06:35 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

You can see email configuration example for Gmail on this page: EmailConfiguration

To enable starttls in Redmine 3.4, add 'enable_starttls_auto: true'.

Files

mail_error_1.png	171 KB	2011-06-05		thiru vallvuar
redmine_error_2.png	219 KB	2011-06-05		thiru vallvuar
redmin_error_3.png	225 KB	2011-06-05		thiru vallvuar
email.yml	238 Bytes	2011-06-07		thiru vallvuar
redmine_starttls_error.png	195 KB	2011-06-07		thiru vallvuar