

Redmine - Defect #8551

Bulk edit leads to 404

2011-06-07 11:20 - J  r  my Chatard

Status:	New	Start date:	2011-06-07
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	1.2.0
Resolution:			
Description From the issue queue <ul style="list-style-type: none">• select several issues• right-click to open the contextual menu• click edit A new page is opened but it leads to a 404 Generated URLs looks like: /projects/PROJECT-SLUG/bulk_edit?ids%5B%5D=858&ids%5B%5D=859			
Info <ul style="list-style-type: none">• Redmine 1.2.0• MySQL version 5.1.57• Ruby 1.8.7• Rails 2.3.11			
Related issues: Has duplicate Redmine - Defect #8780: Can't delete or move issues			
		Closed	2011-07-11

History

#1 - 2011-06-07 12:11 - Mirko Geissler

- File Bulk_edit.jpg added

I've the same issue!

As posted [here](#) the link is invalid. For some reason the controller does not translate correctly to the url needed. I've attached the Firebug code output for bulk edits in the Redmine demo and our own installation.
Bulk_edit.jpg

#2 - 2011-06-14 15:10 - Mirko Geissler

Please could somebody take a look at this issue. Its still not solved. I would happily provide all info necessary to track this down. I've full access to the server and can easily reproduce this error.

Every hint is welcome!

Thanks,
Mirko

#3 - 2011-06-14 17:11 - Etienne Massip

I'm sorry, I tried in different ways but didn't reproduce on 1.2.0 ; if you use plugins then disable them, try again and let us know, please.

If no plugins, please give more details : does this happen systematically, from every issues list (in the issue form screen with relations / subtasks, from the global issues list, etc.).

Thanks

#4 - 2011-06-14 17:12 - Etienne Massip

In a parent project issues list selecting issues from subprojects...

#5 - 2011-06-14 17:43 - Mirko Geissler

Thank you for your help. I've removed all plugins from the plugins directory and restarted the server (now redmine shows that there are no plugins installed). Since I use redmine from svn (1.2-stable) I've checked the status of all redmine files compared to svn and there are just minor changes:

```
M      app/helpers/application_helper.rb
?      config/homepage.yml
?      config/additional_environment.rb
M      config/locales/en.yml
?      public/themes/pixel-cookers
?      public/themes/squeejee
M      public/stylesheets/application.css
```

Should be irrelevant differences IMHO.

The problem occurs in **every** case I try to change a ticket via `bulk_edit`.

- It happens if I select one or more tickets for change.
- It happens for every field I want to change (custom or not).
- It happens with all ticket lists (parent/child project ticket list, my page ticket list)
Since the url is (somehow) translated wrong it just always fails for the same reason.

The only thing left (it seems) might be some database inconsistency (MySQL) which unfortunately doesn't show up (our redmine is used by a team of eight people every day).

The (only) error message redmine logs in this case is:

```
ActionController::UnknownAction (No action responded to bulk_edit. Actions: accept_key_auth_actions, account,
add_block, api_key_from_request, api_offset_and_limit, api_request?, authorize, authorize_global, back_url, ch
eck_if_login_required, check_project_privacy, check_project_uniqueness, current_language, current_menu_item, d
ay_name, default_search_scope, default_search_scopes, default_template, delete_broken_cookies, deny_access, fi
lename_for_content_disposition, find_current_user, find_issues, find_language, find_model_object, find_optiona
l_project, find_project, find_project_by_project_id, find_project_from_association, format_date, format_time,
index, invalid_authenticity_token, l_hours, l_or_humanize, ll, logged_user=, menu_items, month_name, object_er
rors_to_json, order_blocks, page, page_layout, parse_qvalues, password, per_page_option, pick_layout, query_st
atement_invalid, redirect_back_or_default, redirect_to_project_menu_item, remove_block, render_403, render_404
, render_attachment_warning_if_needed, render_error, render_feed, render_validation_errors, require_admin, req
uire_login, reset_api_key, reset_rss_key, set_flash_from_bulk_issue_save, set_language_if_valid, set_localizat
ion, use_layout, user_setup, and valid_languages):
passenger (3.0.2) lib/phusion_passenger/rack/request_handler.rb:96:in `process_request'
passenger (3.0.2) lib/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
passenger (3.0.2) lib/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
passenger (3.0.2) lib/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
passenger (3.0.2) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `send'
passenger (3.0.2) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_applicatio
n'
passenger (3.0.2) lib/phusion_passenger/utils.rb:479:in `safe_fork'
passenger (3.0.2) lib/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_applicatio
n'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:357:in `__send__'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:180:in `start'
passenger (3.0.2) lib/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
passenger (3.0.2) lib/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application'
passenger (3.0.2) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
passenger (3.0.2) lib/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application'
passenger (3.0.2) lib/phusion_passenger/abstract_server_collection.rb:82:in `synchronize'
passenger (3.0.2) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
passenger (3.0.2) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
passenger (3.0.2) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
passenger (3.0.2) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:357:in `__send__'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
passenger (3.0.2) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
passenger (3.0.2) helper-scripts/passenger-spawn-server:99
```

Thank you,
Mirko

#6 - 2011-06-14 19:49 - Etienne Massip

`app/helpers/application_helper.rb` might be relevant; try with bare one.

#7 - 2011-06-15 09:11 - Jérémy Chatard

- No plugin, just Redmine
- Happens in every context I can find (i.e. always)

Just set log level to :debug from production.log:

```
Processing ProjectsController#{PROJECT-SLUG} (for x.x.x.x at 2011-06-15 09:03:21) [GET]
  Parameters: {"ids"=>["859", "860"], "action"=>"{PROJECT-SLUG}", "id"=>"bulk_edit", "controller"=>"projects"}
Rendering template within layouts/base
Rendering common/error (404)
Filter chain halted as [:find_project] rendered_or_redirected.
Completed in 20ms (View: 15, DB: 2) | 404 Not Found [http://domain.tld/projects/{PROJECT-SLUG}/bulk_edit?ids%5B%5D=859&ids%5B%5D=860]
```

#8 - 2011-06-15 09:25 - Jérémy Chatard

I have absolutely no knowledge of the Redmine source code, but doesn't this look like an incorrect routing issue?

```
Parameters: {"ids"=>["859", "860"], "action"=>"{PROJECT-SLUG}", "id"=>"bulk_edit", "controller"=>"projects"}
```

Where id and action would have taken each other places?

#9 - 2011-06-15 10:32 - Mirko Geissler

Etienne Massip wrote:

app/helpers/application_helper.rb might be relevant; try with bare one.

Thank you for your comment. I've reverted the file. I changed it while looking into that issue. Sorry for the confusion. Using the bare one does not solve the problem either.

The folder status now looks like this:

```
?    config/homepage.yml
?    config/additional_environment.rb
M    config/locales/en.yml
?    public/themes/pixel-cookers
?    public/themes/squeeejee
M    public/stylesheets/application.css
```

According to Jérémy I also changed log level to debug. I get a very similar output:

```
Processing ProjectsController#{PROJECT} (for 129.26.160.28 at 2011-06-15 10:20:00) [POST]
  Parameters: {"back_url"=>"/redmine/projects/myproject/issues?query_id=11", "ids"=>["1082"], "action"=>"{PROJECT}", "authenticity_token"=>"QboSqxIlas6kBKdEWZMPGDZpNtA/I3H5m5nrt4OH2dg=", "id"=>"bulk_edit", "issue"=>{"status_id"=>"7"}, "controller"=>"projects"}
[4;35;1mSQL (0.1ms)[0m    [0mSELECT max(`settings`.updated_on) AS max_updated_on FROM `settings` [0m
[4;36;1mUser Load (0.1ms)[0m    [0;1mSELECT * FROM `users` WHERE (`users`.`id` = 4) AND (users.status = 1) AND ( `users`.`type` = 'User' OR `users`.`type` = 'AnonymousUser' ) ) [0m
[4;35;1mProject Load (0.1ms)[0m    [0mSELECT * FROM `projects` WHERE (`projects`.`identifier` = 'bulk_edit')
LIMIT 1[0m
Rendering template within layouts/base
Rendering common/error (404)
[4;36;1mUserPreference Load (0.1ms)[0m    [0;1mSELECT * FROM `user_preferences` WHERE (`user_preferences`.user_r_id = 4) LIMIT 1[0m
[4;35;1mMember Load Including Associations (0.1ms)[0m    [0mSELECT `members`.`id` AS t0_r0, `members`.`user_id` AS t0_r1, `members`.`project_id` AS t0_r2, `members`.`created_on` AS t0_r3, `members`.`mail_notification` AS t0_r4, `projects`.`id` AS t1_r0, `projects`.`name` AS t1_r1, `projects`.`description` AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_public` AS t1_r4, `projects`.`parent_id` AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1_r7, `projects`.`identifier` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `projects`.`rgt` AS t1_r11, `roles`.`id` AS t2_r0, `roles`.`name` AS t2_r1, `roles`.`position` AS t2_r2, `roles`.`assignable` AS t2_r3, `roles`.`builtin` AS t2_r4, `roles`.`permissions` AS t2_r5, `roles`.`issues_visibility` AS t2_r6 FROM `members` LEFT OUTER JOIN `projects` ON `projects`.id = `members`.project_id LEFT OUTER JOIN `member_roles` ON (`members`.`id` = `member_roles`.`member_id`) LEFT OUTER JOIN `roles` ON (`roles`.`id` = `member_roles`.`role_id`) WHERE (`members`.user_id = 4 AND (projects.status=1)) ORDER BY projects.name[0m
Filter chain halted as [:find_project] rendered_or_redirected.
Completed in 29ms (View: 25, DB: 0) | 404 Not Found [https://{DOMAIN}/redmine/projects/{PROJECT}/bulk_edit?back_url=%2Fredmine%2Fprojects%2F{PROJECT}%2Fissues%3Fquery_id%3D11&ids%5B%5D=1082&issue%5Bstatus_id%5D=7]
```

Following the code it seems that the link_to call internally evaluates the url incorrectly...

Mirko

#10 - 2011-06-15 13:36 - Etienne Massip

Jérémy Chatard wrote:

I have absolutely no knowledge of the Redmine source code, but doesn't this look like an incorrect routing issue?
[...]
Where id and action would have taken each other places?

That kind of thing, yes.

You should get something like this :

```
Processing IssuesController#bulk_edit (for 10.132.21.146 at 2011-06-14 17:08:40) [GET]  
  Parameters: {"ids"=>["395", "294", "312"], "action"=>"bulk_edit", "controller"=>"issues"}  
Rendering template within layouts/base  
Rendering issues/bulk_edit  
Completed in 719ms (View: 16, DB: 94) | 200 OK [http://domain.tld/issues/bulk_edit?ids%5B%5D=395&ids%5B%5D=294  
&ids%5B%5D=312]
```

Could you post your config/routes.rb file, please ?

#11 - 2011-06-15 13:47 - Jérémy Chatard

- *File routes.rb added*

I don't know if this is an just an example, but you are on the IssuesController where I'm on the ProjectsController.

By the way, here's my config/routes.rb as an attachement to keep the thread readable. Please note that as far as my memories can go, I've never ever touched/modify this file.

Thanks for the help!

#12 - 2011-06-15 14:02 - Mirko Geissler

Yes, the given file seems to be the bare 1.2-stable routes file. No differences found.

Did you or a plugin make any changes to your redmine database?

Mirko

#13 - 2011-06-15 14:39 - Etienne Massip

I would be very surprised if this was a DB issue; could you post your app/views/context_menus/issues.html.erb file too, please ?

#14 - 2011-06-15 14:58 - Mirko Geissler

Etienne Massip wrote:

I would be very surprised if this was a DB issue;

There was an earlier issue with bulk edits which was related to custom fields (see [#7985](#)) but this obviously doesn't apply here. In my case the code is directly from svn without plugins so I don't know what else could be the reason...

Mirko

#15 - 2011-06-15 15:22 - Jérémy Chatard

- *File issues.html.erb added*

Here's my issues.html.erb.

For the database, I *used* to have some plugins which may have modified the database. Will need more time to check that, after work or tomorrow.

Any reason why one would try to load the ProjectsController where for me (well us buggies) would lead to IssuesController?

#16 - 2011-06-15 15:54 - Etienne Massip

Jérémy Chatard wrote:

Here's my issues.html.erb.

It's fine too. Mirko, did you restart your server instance after you did revert the ApplicationHelper changes ?

Any reason why one would try to load the ProjectsController where for me (well us buggies) would lead to IssuesController?

Nope :/

#17 - 2011-06-15 16:13 - Mirko Geissler

Etienne Massip wrote:

Mirko, did you restart your server instance after you did revert the ApplicationHelper changes ?

Hi Etienne,

Yes I always do a full apache restart which restarts redmine as well. After doing this changes made are reflected by redmine (like new plugins, changed code etc.).

I'm a bit lost, is there anything I/we could try out to track this issue down somehow? As mentioned earlier I got under the impression that the call to link_to returns an invalid path (without the "issues" controller part) in context_menu_link() in app/helpers/application_helper.rb.

Mirko

#18 - 2011-06-17 09:45 - Etienne Massip

Could try to add logging in ApplicationHelper#context_menu_link as suggested below (untested hand-written patch):

```
def context_menu_link(name, url, options={})
+  RAILS_DEFAULT_LOGGER.info "name = #{name}, url = #{url}, options = #{options.present? options.inspect : 'none'}"
  options[:class] ||= ''
  if options.delete(:selected)
    options[:class] << ' icon-checked disabled'
    options[:disabled] = true
  end
  if options.delete(:disabled)
    options.delete(:method)
    options.delete(:confirm)
    options.delete(:onclick)
    options[:class] << ' disabled'
    url = '#'
  end
-  link_to name, url, options
+  link = link_to(name, url, options)
+  RAILS_DEFAULT_LOGGER.info "link = #{link}"
+  link
end
```

#19 - 2011-06-17 10:37 - Mirko Geissler

- File Log_Output.txt added

Hi Etienne,

The code seems to work fine I only had to add a question mark in the first line:

```
DEFAULT_LOGGER.info "name = #{name}, url = #{url}, options = #{options.present? ? options.inspect : 'none'}"
```

I've attached the log where I right-clicked only onto one ticket and tried to change its "Done" attribute to 100%.

Thank you for your help!

Mirko

#20 - 2011-06-17 11:52 - Etienne Massip

Indeed, forgot the question mark.

Should also be

```
DEFAULT_LOGGER.info "name = #{name}, url = #{url.present? ? url.inspect : 'no url'}, options = #{options.prese
nt? ? options.inspect : 'none'}"
```

as url is a Hash most times.

Anyway, your log is fine, the issue is with the redirect to back_url, my setup does not use a sub-URL as yours, did you install any server patch to make it work ?

#21 - 2011-06-17 12:14 - Mirko Geissler

Hi Etienne,

Redmine wise there is no patch applied as mentioned. We are running an apache server which host multiple webpages and two redmine instances (both have the same issue). I'm not sure what kind of patch you might have in mind here. Which code is responsible for the back_url creation?

Mirko

#22 - 2011-06-17 12:32 - Etienne Massip

Could you please send the log obtained using the modified debug line ?

```
DEFAULT_LOGGER.info "name = #{name}, url = #{url.present? ? url.inspect : 'no url'}, options = #{options.present? ? options.inspect : 'none'}"
```

Please don't sort the issue list before changing the %done ratio.

And try accessing directly /redmine/projects/group/issues?sort=id:desc,priority:desc,updated_on:desc ?

Thanks

#23 - 2011-06-17 13:59 - Mirko Geissler

- File Log_Output2.txt added

Hi Etienne,

I've added the code line as suggested and called the sort link directly. It worked fine and it seems that the log code was not called at all. I've also tried again to change the "done" attribute of a ticket via context menu. Both logs produced are in the attached file.

Thank you!
Mirko

#24 - 2011-06-20 16:29 - Etienne Massip

The log contents show only valid links :

```
name = 20%, url = {:action=>"bulk_edit", :back_url=>"/redmine/projects/group/issues?sort=id%3Adesc%2Cpriority%3Adesc%2Cupdated_on%3Adesc", :issue=>{"done_ratio"=>20}, :controller=>"issues", :ids=>[1976]}, options = {:method=>:post, :disabled=>nil, :selected=>false}
link = <a href="/redmine/issues/bulk_edit?back_url=%2Fredmine%2Fprojects%2Fgroup%2Fissues%3Fsort%3Did%253Adesc%252Cpriority%253Adesc%252Cupdated_on%253Adesc&ids%5B%5D=1976&issue%5Bdone_ratio%5D=20" class="" onclick="var f = document.createElement('form'); f.style.display = 'none'; this.parentNode.appendChild(f); f.method = 'POST'; f.action = this.href;var s = document.createElement('input'); s.setAttribute('type', 'hidden'); s.setAttribute('name', 'authenticity_token'); s.setAttribute('value', 'QboSxIlas6kBKdEWZMPGDZpNtA/I3H5m5nrt4OH2dg='); f.appendChild(s);f.submit();return false;">20%</a>
```

But according to note#1, this is not what is really generated in your html page, right ?

That would mean the url is rewritten before being sent to the browser, maybe by Passenger or Rack ?!

#25 - 2011-06-21 09:23 - Mirko Geissler

Exactly, unfortunately I've no idea about the process leading to the final url internally. We use standard installations of Passenger and Rack only dedicated to our redmine instances.

#26 - 2011-06-21 09:43 - Jérémy Chatard

Ok so I've just tested a fresh Redmine install with Bitnami stack on my local computer, and I can't reproduce the bug.

In my situation my Redmine install generates:

```
http://.../projects/{PROJECT_SLUG}/bulk_edit?...
```

Where it should have generated:

```
http://.../issues/bulk_edit?...
```

And as Mirko we use standard Passenger and Rack.

#27 - 2011-06-21 11:01 - Etienne Massip

Guess that could be a Passenger URL rewriting rule.

Can you reproduce the problem with Redmine running with ruby script/server ?

#28 - 2011-06-21 11:39 - Mirko Geissler

How can I test passengers url rewriting functionality? Unfortunately I've never worked with ruby/passenger directly so far. Is this functionality part of a module I could test on our server?

Mirko

#29 - 2011-06-21 14:37 - Etienne Massip

I don't know anything about Passenger, sorry.

If you could run the ruby script/server command from the Redmine directory (after checking your RAILS_ENV is set to the correct value) and try to reproduce the bug on the WebRICK instance, then we could be able to tell if there's truly a rewriting of URLs by Passenger.

#30 - 2011-06-21 19:38 - Jean-Baptiste Barth

I have instances at work in 1.2-stable with passenger, it doesn't happen. I suspected it could be because of the identifier of your project Mirko (I guess "group" is used in other URLs), as Jérémy suggested, but no luck here neither.

Maybe we should confirm the "find_project" method (which "renders or redirect" and lead to the 404) receive a correct parameter by putting a lot of Rails.logger.debug method in it and check if everything's ok with your setup ?

#31 - 2011-06-22 06:26 - Jean-Baptiste Barth

OK, I've read all the notes carefully again, so forget my idea of debugging find_project method, we already know it receives something bad.

I have a few questions/ideas more :

- try what Etienne said and tell us if it happens with a bare ruby script/server
- Jérémy: is your redmine instance hosted under a sub-directory too ? (http://blablabla.com/*redmine_or_anything_else*/)
- in config/routes.rb, you will find a line named #left old routes at the bottom for backwards compat ; two lines under, there's map.connect 'projects/:project_id/issues/:action', :controller => 'issues'. It's an old route, it shouldn't be triggered. Can you try to comment it (just put a # at the beginning of the line), restart your instance, and tell us what happens ?
- give us your passenger config file and eventually the vhost config ; a tarball containing all the apache or nginx config would be fine too

#32 - 2011-06-22 08:02 - Jérémy Chatard

- File vhost.txt added

@Jean-Baptiste

- try with script/server: **OK**, no more bug
- My Redmine instance is located in a subdomain: <http://redmine.domain.tld>
- comment map.connect 'projects/:project_id/issues/:action', :controller => 'issues' in config/routes.rb: **KO**, no effect
- Attached vhost.txt
- Passenger 2.2.9 along with ruby-enterprise-1.8.7-2009.10 defined as follow from my Apache config (I'll give you my apache configuration today if I have the time):

```
# Ruby enterprise version
LoadModule passenger_module /opt/ruby-enterprise-1.8.7-2009.10/lib/ruby/gems/1.8/gems/passenger-2.2.9/ext/apache2/mod_passenger.so
PassengerRoot /opt/ruby-enterprise-1.8.7-2009.10/lib/ruby/gems/1.8/gems/passenger-2.2.9
PassengerRuby /opt/ruby-enterprise-1.8.7-2009.10/bin/ruby
```

I'll try to update passenger later in the day and get back to you.

Thanks,
Jérémy

#33 - 2011-06-22 08:13 - Jérémy Chatard

- Upgraded to passenger-3.0.7 (still ruby-enterprise-1.8.7-2009.10): **KO**, same issue

If anyone knows where passenger stores its configuration files (if there is any) I'd be glad put it here.

#34 - 2011-06-22 08:48 - Jérémy Chatard

Maybe we should change the issue name to be passenger specific since we can't reproduce it without passenger.

#35 - 2011-06-23 14:49 - Etienne Massip

I'm curious to see your Apache conf ?

#36 - 2011-06-23 15:07 - Jérémy Chatard

- File *apache2.conf* added

I'm using Virtualmin. (don't hit me!)

#37 - 2011-06-23 16:01 - Etienne Massip

Jérémy Chatard wrote:

I'm using Virtualmin. (don't hit me!)

I must confess I didn't even know it existed :o

There is no URL rewriting directives in your Apache conf but there is a `rewrite_module` loaded :

```
LoadModule rewrite_module /usr/lib/apache2/modules/mod_rewrite.so
```

There seems to be a `.htaccess` file loaded, there might be something relevant in it ?

And finally there might be some additional conf located in `/etc/apache2/sites-enabled/` dir :

```
# Include the virtual host configurations:
Include /etc/apache2/sites-enabled/
```

#38 - 2011-06-23 16:11 - Jérémy Chatard

[Etienne E](#)

- Here's my vhost for Redmine: <http://www.redmine.org/issues/8551#note-32>
- There is no `.htaccess` in my Redmine vhost's DocumentRoot
- In `/etc/apache2/sites-enabled/` all my other domains are included, they all look more or less as my Redmine one (see first bullet)

Thanks,

#39 - 2011-06-23 17:27 - Rafael G.

I'm suffering the same problem and I tried to fix(cleanly) without success.

I traced the path from url until the `link_to` and it's ok, but later in the rendered page menu context links are wrong (he omits issues controller and add `projects/:project_id`).

I tried to use route helpers to generate the routes without success.

Finally I solved it in a dirty way, I added to `routes.rb`:

```
map.project_bulk_edit_issue 'projects/:project_id/bulk_edit', :controller => 'issues', :action => 'bulk_edit', :conditions => { :method => :get }
map.project_bulk_update_issue 'projects/:project_id/bulk_edit', :controller => 'issues', :action => 'bulk_update', :conditions => { :method => :post }
```

It is not the panacea but works.

I've found more info about this issue here: http://groups.google.com/group/phusion-passenger/browse_thread/thread/b6d9e105d817c336

Regards

#40 - 2011-06-30 09:52 - Jérémy Chatard

Thanks Rafael for this temporary fix.

Works for me!

#41 - 2011-07-07 10:29 - Mirko Geissler

Thanks, works for me as well, I've also added two lines to work around this error on the "MyPages" page.

```
map.my_bulk_edit_issue 'my/bulk_edit', :controller => 'issues', :action => 'bulk_edit', :conditions => { :method => :get }
map.my_bulk_update_issue 'my/bulk_edit', :controller => 'issues', :action => 'bulk_update', :conditions => { :method => :post }
```

Mirko

#42 - 2011-08-16 08:42 - Amar Kulo

I have tried this workaround from Rafael but it doesn't work for me.

Any tips what am I doing wrong?

Amar

#43 - 2011-08-19 12:15 - Jérémy Chatard

Just a quick update, I've upgraded to to 1.2.1

- I've tried this morning fcgi: with my instance the bug remains the same
- I've tried a fresh Redmine 1.2.1 (no plugin) with passenger: still buggy
- I've tried a fresh Redmine 1.2.1 (no plugin) with fcgi: buggy too

This is a real problem because many routes aren't working at all. In fact, even if it's *usable* with some workarounds, many links are simply broken.

Hope it helps...

Thanks,
Jérémy

#44 - 2011-08-19 12:34 - Jérémy Chatard

But it should be noted that running my instance or the fresh one with webrick works!

So...

#45 - 2011-08-26 22:37 - Brad Langhorst

I have this issue on my passenger powered setup as well.
I'm also using google's mod pagespeed.

When I disable mod pagespeed, the context menu deletes work.

jeremy: any chance you are using pagespeed too?

#46 - 2011-08-26 22:59 - Brad Langhorst

ps: to disable pagespeed on just one vhost

```
ModPagespeed off
  ModPagespeedFileCachePath      "/var/mod_pagespeed/cache/"
  ModPagespeedGeneratedFilePrefix "/var/mod_pagespeed/files/"
```

note: you have to specify the cachepath and fileprefix even if they're already specified in the global conf file... otherwise pagespeed crashes before it disables itself.

#47 - 2011-08-26 23:25 - Mirko Geissler

Hi Brad,

Interesting catch. In our case we indeed have googles mod_pagespeed running on our server (and encounter the mentioned issue described above). I'm going to check this relation on monday.

Thank you,
Mirk

#48 - 2011-08-27 09:47 - Jérémy Chatard

[Brad Miller](#) oh yeah, you're right. We are using pagespeed too. Completly forgot it.

I'm away for holidays, and will test this once returned.

Thanks,

Jeremy

#49 - 2011-09-09 09:41 - Jérémy Chatard

Ok, mod_pagespeed disabled, everything is back to normal.

I thus don't know how to handle this. Do we consider this to be resolved since this isn't Redmine related?

I let the Redmine team choose.

Thanks,
Jérémy

#50 - 2011-09-09 13:25 - Brad Langhorst

Oher rails applications work fine... including mine.

So i think this might be worth some further investigation about exactly which pagespeed optimization is involved to see if redmine is doing something strange, or to be able to report a bug to the google pagespeed team.

Files			
Bulk_edit.jpg	48.2 KB	2011-06-07	Mirko Geissler
routes.rb	14.7 KB	2011-06-15	Jérémy Chatard
issues.html.erb	6.55 KB	2011-06-15	Jérémy Chatard
Log_Output.txt	43.2 KB	2011-06-17	Mirko Geissler
Log_Output2.txt	64.2 KB	2011-06-17	Mirko Geissler
vhost.txt	1.03 KB	2011-06-22	Jérémy Chatard
apache2.conf	39.7 KB	2011-06-23	Jérémy Chatard