

Custom Field Update gives Internal error

Status:	Closed	Start date:	2011-06-15
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	No feedback	Affected version:	1.0.2
Description			
I have created a Custom Field with type "Long Text". Trying to update the field with following text. BPC=4BitDLScreenPCL6 It gives Internal Error. (Image enclosed) Redmine Version : 1.0.2			

#1 - 2011-06-15 09:11 - Etienne Massip

#2 - 2011-06-15 11:20 - Sudheendra Panganamala

Hi Massip,

Production Log details are as follows:

[illegible]

```
ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '        ' for column 'value' at row 1: INSERT INTO `journal_details` (`property`, `old_value`, `value`, `journal_id`, `prop_key`) VALUES:
app/models/journal.rb:43:in `save'
app/models/issue.rb:806:in `create_journal'
app/models/issue.rb:512:in `save_issue_with_child_records'
app/models/issue.rb:494:in `save_issue_with_child_records'
app/controllers/issues_controller.rb:170:in `update')
```

Rendering D:/SSDIRedmines/esignageredmine-1.0.4/public/500.html (500 Internal Server Error)

#3 - 2011-06-15 13:18 - Etienne Massip

Is your MySQL journal details.value column / table / db charset set to UTF-8 as it should ?

#4 - 2011-06-16 05:36 - Sudheendra Panganamala

Yes, the tables character set to UTF - 8.

I tried inserting the values manually and able to succeed.

#5 - 2011-06-20 03:40 - Jean-Baptiste Barth

Can you tell us which version of mysql or mysql2 gem you use, and which version of ruby ? Anything required in [SubmittingBugs](#) would be helpful too.

#6 - 2013-04-20 08:37 - Toshi MARUYAMA

- Status changed from New to Needs feedback

#7 - 2013-04-20 09:52 - Toshi MARUYAMA

- Due date deleted (2011-06-24)

#8 - 2013-12-19 21:57 - Jan Niggemann (redmine.org team member)

- Status changed from Needs feedback to Closed

- Resolution set to No feedback

Files

redmine_error.jpg	51.8 KB	2011-06-15	Sudheendra Panganamala
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