

Redmine - Defect #8667

How to create tickets with custom fields?

2011-06-22 12:12 - Sanjay Kashalkar

Status:	Closed	Start date:	2011-06-22
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	REST API	Estimated time:	0.00 hour
Target version:		Affected version:	1.2.0
Resolution:	Invalid		

Description

Hello Jean,
You mentioned in ticket [#6345](#) that:

 You can now use the piece of xml that the API returns to update custom fields:

What I get back from the REST API is:

```
<custom_fields>
<custom_field name="Heading Number" id="2"/>
<custom_field name="abc_id" id="14"/>
</custom_fields>
```

Now, im trying to create a ticket with custom fields with the following data:

```
&lt;custom_fields&gt;
  &lt;custom_field name="abc_id" id="14"&gt;
    &lt;value&gt;RQ_1&lt;/value&gt;
  &lt;/custom_field&gt;
&lt;/custom_fields&gt;
```

but this continues to result in (422) Unprocessable Entity.

I know the REST API is in beta status but I hope you can help me anyway.

History

- #1 - 2011-06-22 20:20 - Etienne Massip
- Status changed from New to Closed
 - Assignee deleted (Jean-Philippe Lang)
 - Resolution set to Invalid

See [Rest_Issues](#), [#8195](#) and [RE: REST API json/xml syntax for updating/creating issues](#).