

Redmine - Defect #8700

Internal Error when previewing a note with inline attachment

2011-06-28 10:36 - Rob D

Status:	Closed	Start date:	2011-06-28
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.2.0
Resolution:	Invalid		

**Description**

Using an issue that has existing image attachments,

- Press 'Update' to add a new note
- Enter some text that includes the inline !attached\_image.png! as per the text formatting syntax
- Press 'Preview'

This results in an **Internal Error** appearing in the Preview box, showing

Internal error

An error occurred on the page you were trying to access.  
If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

The following was shown in the production.log

```
ActionView::TemplateError (undefined method `<=>' for nil:NilClass) on line #3 of app/views/previews/issue.html.erb:
1: <% if @notes %>
2:     <fieldset class="preview"><legend><%= l(:field_notes) %></legend>
3:         <%= textilizable @notes, :attachments => @attachments, :object => @issue %>
4:     </fieldset>
5: <% end %>
6:

app/helpers/application_helper.rb:510:in `parse_inline_attachments'
app/helpers/application_helper.rb:508:in `gsub!'
app/helpers/application_helper.rb:508:in `parse_inline_attachments'
app/helpers/application_helper.rb:464:in `send'
app/helpers/application_helper.rb:464:in `textilizable'
app/helpers/application_helper.rb:463:in `each'
app/helpers/application_helper.rb:463:in `textilizable'
app/helpers/application_helper.rb:483:in `parse_non_pre_blocks'
app/helpers/application_helper.rb:462:in `textilizable'
app/views/previews/issue.html.erb:3
app/controllers/previews_controller.rb:33:in `issue'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:95:in `process_request'
...
```

**System information:**

Ubuntu 10.04 server  
Redmine 1.2.0  
Rails 2.3.11  
Mysql 5.1.41

So, looking at application\_helper.rb ...

```
attachments ||= (options[:attachments] || obj.attachments).sort_by(&:created_on).reverse
```

This is on a test server where I have migrated data, including files, from ClearQuest, and the files do not have created\_on data, which complies with the attachments table:

```
`created_on` datetime DEFAULT NULL,
```

## History

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### #1 - 2011-06-28 18:11 - Etienne Massip

- *Status changed from New to Closed*
- *Resolution set to Invalid*

created\_on column should never be null, this column has been set to nullable since its type is timestamp, which implies a default value of NOW() at insertion time.

Just set a value to your created\_on column.