Currently, when you want to set issue attribute, e.g. Status, from mail you would add (in the mail body):

```
Status: Closed
```

The attribute name can be set in either case: status, STATUS, etc., but it fails to recognize the attribute value unless it's set in title-case, i.e. exactly as it appears in web interface.

The attached patch fixes this problem by titleizeing certain attribute values extracted from the mail body.

Associated revisions

Revision 6199 - 2011-07-09 12:50 - Jean-Philippe Lang

Fixed: Setting issue attributes from mail should be case-insensitive (#8759).

History

#1 - 2011-07-07 21:09 - Etienne Massip
- Target version set to Candidate for next minor release

#2 - 2011-07-09 12:55 - Jean-Philippe Lang
- Status changed from New to Closed
- Target version changed from Candidate for next minor release to 1.2.1
- Resolution set to Fixed

Fixed in r6199.

This patch assumes that values are titleized in the database which may not be the case. The fix uses a different approach based on reusable scopes and applies to priorities and categories as well.

#3 - 2011-07-09 13:34 - Alex Shulgin

Jean-Philippe Lang wrote:

```
Fixed in r6199.

This patch assumes that values are titleized in the database which may not be the case. The fix uses a different approach based on reusable scopes and applies to priorities and categories as well.
```
Thank you! I've had the feeling that my approach can be improved, but didn't know where to look exactly.

Btw, aren't we making code less DRY with all these named_scope :named, ...? Can be extracted in a module for sure.

#4 - 2011-07-09 14:08 - Jean-Philippe Lang

Alex Shulgin wrote:

Btw, aren't we making code less DRY with all these named_scope :named, ...? Can be extracted in a module for sure.

Indeed.

Files

0001-Setting-issue-attributes-by-mail-allow-lower-mixed-c.patch 2.55 KB 2011-07-07 Alex Shulgin