Redmine - Defect #8789

Problem in Mongrel Launching After Upgrade from 1.2.0 to 1.2.1

2011-07-12 10:18 - Hyun Park

Status:	Closed		**Start date:**	2011-07-12
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	1.2.1

Description

I have used Redmine 1.2.0 for a couple of months (from Bitnami-Redmine 1.2.0 for Win) without any big issues.

I tried to upgrade it to 1.2.1 and I have strictly followed the upgrade instructions
(RedmineUpgrade and http://bitnami.org/article/how-to-backup-and-update-the-bitnami-redmine-stack).
However, I could't make it successful. I don't know why.

Although all the services for Redmine seem to be properly started when looking at the Windows Services, a Proxy error message,
"The proxy server received an invalid response from an upstream server. The proxy server could not handle the request GET
/redmine. Reason: Error reading from remote server", is all I can see.

The only clue, Mongrel's log, says:

```
** Starting Mongrel listening at 0.0.0.0:3002
** Starting Rails with production environment...
** Mounting Rails at /redmine...
D:/DevEnv/Bitnami Redmine/apps/redmine/vendor/rails/activesupport/lib/active_support/dependencies.
rb:466:in `load_missing_constant': uninitialized constant ActionController::AbstractRequest (NameE
rror)
	from D:/DevEnv/Bitnami Redmine/apps/redmine/vendor/rails/activesupport/lib/active_support/depe
ndencies.rb:106:in `const_missing'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/rails.rb:151:in `rails'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/mongr
el_rails:113:in `cloaker_'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/configurator.rb:149:in `call'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/configurator.rb:149:in `listener'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/mongr
el_rails:99:in `cloaker_'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/configurator.rb:50:in `call'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/configurator.rb:50:in `initialize'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/mongr
el_rails:84:in `new'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/mongr
el_rails:84:in `run'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/../li
b/mongrel/command.rb:212:in `run'
	from D:/DevEnv/Bitnami Redmine/ruby/lib/ruby/gems/1.8/gems/mongrel-1.1.5-x86-mingw32/bin/mongr
el_rails:281
	from D:/DevEnv/Bitnami Redmine/ruby/bin/mongrel_rails:19:in `load'
	from D:/DevEnv/Bitnami Redmine/ruby/bin/mongrel_rails:19
```

History

#1 - 2011-07-12 10:27 - Hyun Park

[Additional Information]

The BitNami Redmine Stack I used ships with the following software versions:
- Redmine 1.2.0
- Apache 2.2.17
- ImageMagick 6.5.6-8-Q8
- MySQL 5.0.83
- Subversion 1.6.15
- Ruby 1.8.7-p334-i386-mingw32
- Rails 2.3.11
- RubyGems 1.6.2

I have checked it on the requirements (i.e., RedmineInstall) and found out there are no conflict.

#2 - 2011-07-13 09:25 - Etienne Massip

- Status changed from New to Closed

- Resolution set to Invalid

Maybe you should try to remove rails from your Redmine vendor directory as you installed it as a gem.

I close the issue as this is not a bug but a setup problem.