Redmine - Defect #8906

500 on ticket

2011-07-26 20:53 - Jan Thurau

Status:	Closed	**Start date:**	2011-07-26
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	90%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	

Description

My Environment:

```
development:/home/redmine/site# RAILS_ENV=production ruby script/about
/home/redmine/site/vendor/plugins/rfpdf/lib/fpdf/chinese.rb:49: warning: already initialized const
ant Big5_widths
/home/redmine/site/vendor/plugins/rfpdf/lib/fpdf/chinese.rb:60: warning: already initialized const
ant GB_widths
/home/redmine/site/vendor/plugins/rfpdf/lib/fpdf/japanese.rb:49: warning: already initialized cons
tant SJIS_widths
/home/redmine/site/vendor/plugins/rfpdf/lib/fpdf/korean.rb:49: warning: already initialized consta
nt UHC_widths
About your application's environment
Ruby version            1.8.7 (x86_64-linux)
RubyGems version        1.4.1
Rack version            1.1.2
Rails version           2.3.11
Active Record version   2.3.11
Active Resource version 2.3.11
Action Mailer version   2.3.11
Active Support version  2.3.11
Edge Rails revision     unknown
Application root        /home/redmine/site
Environment             production
Database adapter        mysql
Database schema version 20110511000000

About your Redmine plugins
Mylyn Connector plugin  2.7.1.stable
development:/home/redmine/site#
```

Log:
I updated form 1.1.0 to 1.2.1. Now I get this error on some tickets:

```
development:/home/redmine/site/log# tail -n 50 production.log
Rendering template within layouts/base
Rendering issues/show.rhtml

ActionView::TemplateError (Mysql::Error: Column 'lft' in order clause is ambiguous: SELECT `issues
`.`id` AS t0_r0, `issues`.`tracker_id` AS t0_r1, `issues`.`project_id` AS t0_r2, `issues`.`subject
` AS t0_r3, `issues`.`description` AS t0_r4, `issues`.`due_date` AS t0_r5, `issues`.`category_id`
AS t0_r6, `issues`.`status_id` AS t0_r7, `issues`.`assigned_to_id` AS t0_r8, `issues`.`priority_id
` AS t0_r9, `issues`.`fixed_version_id` AS t0_r10, `issues`.`author_id` AS t0_r11, `issues`.`lock_
version` AS t0_r12, `issues`.`created_on` AS t0_r13, `issues`.`updated_on` AS t0_r14, `issues`.`st
art_date` AS t0_r15, `issues`.`done_ratio` AS t0_r16, `issues`.`estimated_hours` AS t0_r17, `issue
s`.`parent_id` AS t0_r18, `issues`.`root_id` AS t0_r19, `issues`.`lft` AS t0_r20, `issues`.`rgt` A
S t0_r21, `issues`.`is_private` AS t0_r22, `projects`.`id` AS t1_r0, `projects`.`name` AS t1_r1, `
projects`.`description` AS t1_r2, `projects`.`homepage` AS t1_r3, `projects`.`is_public` AS t1_r4,
 `projects`.`parent_id` AS t1_r5, `projects`.`created_on` AS t1_r6, `projects`.`updated_on` AS t1_
r7, `projects`.`identifier` AS t1_r8, `projects`.`status` AS t1_r9, `projects`.`lft` AS t1_r10, `p
rojects`.`rgt` AS t1_r11 FROM `issues`   LEFT OUTER JOIN `projects` ON `projects`.id = `issues`.pro
ject_id WHERE (((projects.status=1 AND projects.id IN (SELECT em.project_id FROM enabled_modules e
```

```
m WHERE em.name='issue_tracking')) AND (issues.id != 1012)) AND ((issues.`lft` <= 2 AND issues.`rg
t` >= 3) AND (`issues`.`root_id` = 1051)))  ORDER BY `lft`) on line #9 of app/views/issues/show.rh
tml:
6:          <%= avatar(@issue.author, :size => "50") %>
7:
8: <div class="subject">
9: <%= render_issue_subject_with_tree(@issue) %>
10: </div>
11:          <p class="author">
12:          <%= authoring @issue.created_on, @issue.author %>.

    app/helpers/issues_helper.rb:64:in `render_issue_subject_with_tree'
    app/views/issues/show.rhtml:9:in `_run_rhtml_app47views47issues47show46rhtml'
    app/controllers/issues_controller.rb:122:in `show'
    app/controllers/issues_controller.rb:121:in `show'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/rack/request_handler.rb:96:in `pr
ocess_request'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_request_handler.rb:513:i
n `accept_and_process_next_request'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_request_handler.rb:274:i
n `main_loop'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/classic_rails/application_spawner
.rb:321:in `start_request_handler'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/classic_rails/application_spawner
.rb:275:in `send'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/classic_rails/application_spawner
.rb:275:in `handle_spawn_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/utils.rb:479:in `safe_fork'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/classic_rails/application_spawner
.rb:270:in `handle_spawn_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:357:in `__send
__'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:357:in `server
_main_loop'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:206:in `start_
synchronously'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:180:in `start'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/classic_rails/application_spawner
.rb:149:in `start'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/spawn_manager.rb:219:in `spawn_ra
ils_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server_collection.rb:132
:in `lookup_or_add'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/spawn_manager.rb:214:in `spawn_ra
ils_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server_collection.rb:82:
in `synchronize'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server_collection.rb:79:
in `synchronize'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/spawn_manager.rb:213:in `spawn_ra
ils_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/spawn_manager.rb:132:in `spawn_ap
plication'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/spawn_manager.rb:275:in `handle_s
pawn_application'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:357:in `__send
__'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:357:in `server
_main_loop'
    /var/lib/gems/1.8/gems/passenger-3.0.0/lib/phusion_passenger/abstract_server.rb:206:in `start_
synchronously'
    /var/lib/gems/1.8/gems/passenger-3.0.0/helper-scripts/passenger-spawn-server:99

Rendering /home/redmine/site/public/500.html (500 Internal Server Error)

Processing WelcomeController#index (for 87.237.120.133 at 2011-07-26 20:47:25) [GET]
  Parameters: {"action"=>"index", "controller"=>"welcome"}
```

```
Redirected to http://redmine/login?back_url=http%3A%2F%2Fredmine%2F
Filter chain halted as [:check_if_login_required] rendered_or_redirected.
Completed in 4ms (DB: 1) | 302 Found [http://redmine/]
development:/home/redmine/site/log#
```

Please tell me if you need additional information.

Best regards
Jan

Related issues:

Has duplicate Redmine - Defect #9058: 500 error on issues (1.2.1)	**Closed**	**2011-08-15**

History

#1 - 2011-07-26 20:57 - Jan Thurau

As I see, the last "lft" in the order clause is the fault, because it's now set to a specific table.

#2 - 2011-07-27 17:13 - Maxim Nikolaevich

I also have 500 error after update to 1.2.1 version. Is any fix available?

#3 - 2011-07-27 23:15 - Jan Thurau

I found out, that it must depend on my old plugin dir. I moved it out, and put the new plugin dir (the new, without any of my plugins) in /vendor aaand everything works.

#4 - 2011-07-28 14:33 - Nickolay Mischenko

I've same issue and same solution (only custom installed plugins should be copied to new installation directory). Maybe some clarifications in upgrade doc section needed?

I offer modify:
5. Copy the folders of your **custom** installed plugins from your vendor/plugins directory into new installation directory

#5 - 2011-07-28 16:03 - Maxim Nikolaevich

- *Status changed from New to Resolved*

- *% Done changed from 0 to 90*

#6 - 2011-08-15 18:30 - Etienne Massip

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

I updated documentation page.