

## Redmine - Defect #8924

### Problem with upload file (upload with size zero)

2011-07-27 22:17 - Rodrigo Guerrero

<b>Status:</b>	Closed	<b>Start date:</b>	2011-07-27
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
<p>When I upload one file, upload without problem (show me ok and show me in the issue's page the file like if should upload ok).</p> <p>But when I going to folder: "files" the file have size zero.</p> <p>Versions:</p> <ul style="list-style-type: none"><li>- Redmine version: 1.2.1.devel.6316</li><li>- Database version: MySql 5.0.51a-3ubuntu5.5</li><li>- Ruby version: ruby 1.8.7 (2009-12-24 patchlevel 248) [i686-linux], MBARI 0x8770, Ruby Enterprise Edition 2010.01</li><li>- Rails version: rails-2.3.11</li></ul> <p>I don't have plugins install</p> <p>Thanks</p>			
<b>Related issues:</b>			
Duplicates Redmine - Defect # 8912: File attachments 0-bytes after revision 6312		<b>Closed</b>	<b>2011-07-27</b>

### History

#### #1 - 2011-07-29 12:50 - Ethan Fremen

I have this problem as well, git head today.

#### #2 - 2011-07-29 13:25 - Ethan Fremen

So far I can confirm the file is uploaded correctly to the system /tmp dir .  
The production log correctly references the /tmp/ filename in the "PUT".  
The filename is created in /files but has 0 length.

#### #3 - 2011-07-29 14:18 - Ethan Fremen

Ok, I added a line to attachment.rb 's before\_save to see what was going on. It appears that the file is written twice, and the second time it fails:

```
saving '/var/www/redmine/files/110729115834_logo.png'  
wrote file of size 3479  
Attachment Create (0.4ms) INSERT INTO `attachments` (`disk_filename`, `content_type`, `downloads`, `created_on`, `container_id`,  
`container_type`, `digest`, `filename`, `filesize`, `author_id`, `description`) VALUES  
saving '/var/www/redmine/files/110729115834_logo.png'  
wrote file of size 0
```

When I back out the change to attachments.rb r6312:

<http://www.redmine.org/projects/redmine/repository/revisions/6312/diff/trunk/app/models/attachment.rb>

the file is correctly created, but still reports a 0 length file in the UI.

That's as far as I can go to fixing this today.

**#4 - 2011-07-29 17:32 - Jean-Philippe Lang**

- *Status changed from New to Closed*
- *Resolution set to Duplicate*

Same as #8912 and fixed in r6320. Thanks for digging into it.