

## Redmine - Defect #8955

### 404 Error when adding posts, issues, wiki edits

2011-08-01 06:36 - David Muir

<b>Status:</b>	Closed	<b>Start date:</b>	2011-08-01
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.2.1
<b>Resolution:</b>	Invalid		

#### Description

From forum posts:  
message#24487  
message#25378

Essentially, after adding submitting a POST request Redmine returns a 404 even though the URL is valid, and the POST data was submitted successfully.

From the logs:

```
Processing MessagesController#reply (for 69.153.15.xxx at 2011-07-26 20:41:38) [POST]
  Parameters: {"board_id"=>"1", "commit"=>"Submit", "reply"=>{"subject"=>"RE: To do list", "content"=>"asdfasdf"},
"action"=>"reply", "authenticity_token"=>"xxx", "id"=>"14", "controller"=>"messages",
"attachments"=>{"1"=>{"description"=>""}}
Redirected to http://mydomain.com/boards/1/topics/14?r=26
Completed in 105ms (DB: 80) | 302 Found [http://mydomain.com/boards/1/topics/14/replies]
```

```
Processing ApplicationController#index (for 69.153.15.xxx at 2011-07-26 20:41:39) [GET]
```

```
ActionController::RoutingError (No route matches "/internal_error.html" with {:method=>:get}):
/dh/passenger/lib/phusion_passenger/rack/request_handler.rb:92:in `process_request'
/dh/passenger/lib/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
/dh/passenger/lib/phusion_passenger/railz/application_spawner.rb:400:in `start_request_handler'
/dh/passenger/lib/phusion_passenger/railz/application_spawner.rb:351:in `handle_spawn_application'
/dh/passenger/lib/phusion_passenger/utils.rb:184:in `safe_fork'
/dh/passenger/lib/phusion_passenger/railz/application_spawner.rb:349:in `handle_spawn_application'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:352:in `__send__'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:352:in `main_loop'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:163:in `start'
/dh/passenger/lib/phusion_passenger/railz/application_spawner.rb:209:in `start'
/dh/passenger/lib/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
/dh/passenger/lib/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
/dh/passenger/lib/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
/dh/passenger/lib/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
/dh/passenger/lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/dh/passenger/lib/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'
/dh/passenger/lib/phusion_passenger/spawn_manager.rb:154:in `spawn_application'
/dh/passenger/lib/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:352:in `__send__'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:352:in `main_loop'
/dh/passenger/lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
```

Rendering /home/myuser/mydomain.com/redmine/public/404.html (404 Not Found)

## History

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### #1 - 2011-08-01 23:27 - Michael Carriere

From our forum conversation, we were able to stop the issue from occurring if we disabled mod\_security on our installations. Hopefully a fix can still be sought with this issue, as it's discomfoting to have to disable that in order to let redmine function.

Thanks!

### #2 - 2017-01-08 02:15 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Since there is no redirection to 'internal\_error.html' in the source code of Redmine, the problem was caused by other than Redmine.

### #3 - 2017-01-09 12:16 - Toshi MARUYAMA

- Description updated