

## Redmine - Defect #8986

### Ruby interpreter segfaults in the mornings after the first operation in Redmine.

2011-08-05 08:39 - Geoffrey Van Wyk

<b>Status:</b> Closed	<b>Start date:</b> 2011-08-05
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 100%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Invalid	

**Description**

This is the dialog which pops up:

This is the error message that appears in the console:

This problem has been experienced by others as documented on the [Redmine forum](#).

#### History

##### #1 - 2011-08-05 08:41 - Geoffrey Van Wyk

This is the dialog which pops up:

[Ruby\\_Interpreter\\_stopped\\_working\\_dialog.jpg](#)  
This is the error message that appears in the console:

[Ruby\\_Interpreter\\_segmentation\\_fault.jpg](#)

##### #2 - 2011-08-08 16:35 - Patrick Figel

This is not caused by Redmine. It seems to be a problem with the mysql gem. Please check [this link](#) for possible solutions.

##### #3 - 2011-09-23 11:00 - Geoffrey Van Wyk

- Status changed from New to Resolved  
- % Done changed from 0 to 100

To solve this problem, based on Patrick Figel's link (which, unfortunately, is now broken), I pasted the libmysql.dll file into my C:\Ruby187\bin folder. The libmysql.dll file is available from many places including this [one](#)

##### #4 - 2011-09-23 11:06 - Etienne Massip

- Status changed from Resolved to Closed  
- Resolution set to Invalid

Thanks for your feedback.

Patrick's link is only broken temporarily for a [Ruby ITS maintenance operation](#).

#### Files

Ruby_Interpreter_stopped_working_dialog.jpg	41.6 KB	2011-08-05	Geoffrey Van Wyk
Ruby_Interpreter_segmentation_fault.jpg	73.1 KB	2011-08-05	Geoffrey Van Wyk