

Redmine - Defect #9324

Emails not being sent if bcc option is checked

2011-09-27 06:14 - Bruno Medeiros

Status:	Closed	Start date:	2011-09-27
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	1.2.1
Resolution:	Duplicate		
Description <p>Some users of my Redmine instance complained about not receiving email when tried to recover the password. I entered the email config page and sent a test email, that was NOT delivered. Trying to discover why, I unchecked the bcc checkbox, saved, and sent the test email again. And it worked! As far as I tested, All emails sent to only 1 destination is not being sent correctly. The email is sent, but there is neither a "to" nor a "bcc" in the message (I checked my gmail and could see the messages, but without destination).</p> <p>Follows logs with the test email being sent with and without bcc.</p>			
<p>Redmine 1.2.1.stable.7540 (MySQL)</p> <p>About your application's environment</p> <p>Ruby version 1.8.7 (x86_64-linux)</p> <p>RubyGems version 1.3.7</p> <p>Rack version 1.1.2</p> <p>Rails version 2.3.11</p> <p>Active Record version 2.3.11</p> <p>Active Resource version 2.3.11</p> <p>Action Mailer version 2.3.11</p> <p>Active Support version 2.3.11</p> <p>Environment production</p> <p>Database adapter mysql</p> <p>Database schema version 20110511000000</p>			
Related issues:			
Is duplicate of Redmine - Feature #8516: Email notifications without the reci...			Closed 2011-06-03

History

#1 - 2011-09-27 15:30 - Bruno Medeiros

- File test-with-bcc-outside-redmine.txt added

I double checked my email account now, and see all the messages are in the spam box... Although they were sent, there is something wrong in the message for it to be considered a spam, because I did a test outside Redmine, using the same account redmine uses and sending a message, with bcc, to the same destination, and it worked. I'm attaching the original of this test message.

Please edit the subject to "Emails being considered spam if bcc option is checked", I don't have permission to do that.

#2 - 2011-09-27 18:04 - Etienne Massip

- Status changed from New to Closed

- Resolution set to Duplicate

Closed as duplicate of [#8516](#).

Files

log-with-bcc.txt	398 Bytes	2011-09-27	Bruno Medeiros
message-with-bcc.txt	2.57 KB	2011-09-27	Bruno Medeiros
log-without-bcc.txt	420 Bytes	2011-09-27	Bruno Medeiros
message-without-bcc.txt	2.6 KB	2011-09-27	Bruno Medeiros

