Redmine - Defect #9797

Move issue between projects fails if more than one property changed during move

2011-12-14 16:27 - Salim B

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate		**Affected version:**	1.2.2

Description

*Issue opened regarding forum subject : http://www.redmine.org/boards/2/topics/27807

Issues can't be moved to another project if any other property is changed with (tracker, assignee etc.)
We're only too to reproduce this error from now, and it seems to be related to our environments : we both migrated from 0.9.x redmine version.

- In project created after the redmine migration, I don't meet the issue.
- Actual production is in 1.1.2, but I can reproduce the error when upgrading to 1.2.2.

Feel free to ask me some testing or more logs, as soon as you tell how to get those :)

```
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Ruby version            1.8.7 (x86_64-linux)
RubyGems version        1.4.2
Rack version            1.0
Rails version           2.3.5
Active Record version   2.3.5
Active Resource version 2.3.5
Action Mailer version   2.3.5
Active Support version  2.3.5
Edge Rails revision     unknown
Application root        /opt/redmine-1.1.2
Environment             production
Database adapter        mysql
Database schema version 20101114115359
[root@localhost redmine-1.1.2]#
```

Related issues:

Is duplicate of Redmine - Defect #6859: Moving issues to a tracker with diffe...	**Closed**	**2010-11-09**

History

#1 - 2011-12-14 17:06 - Etienne Massip

- Category set to Issues

#2 - 2011-12-14 17:31 - Salim B

- File DEBUG-Logs.txt added

- File Capture.PNG added

Logs and screenshot attached.

#3 - 2011-12-15 08:50 - Etienne Massip

- Affected version (unused) set to 1.2.2

- Affected version set to 1.2.2

#4 - 2011-12-15 10:55 - Stefan Halter

I can report similar behavior in our system. It works fine with newly created projects, but does not work with "old" projects. We recently upgraded Redmine from 0.9 to. 1.2.2. Some days ago we upgraded to latest stable 1.3.

- if I copy an issue from (1.3) project A to a (created under 0.9) project B = **failure**
- if I copy an issue from (created under 0.9) project B to a (1.3) project A = works
- if I copy an isuse from (1.3) project A to a (created under 1.2.2) project B = works

In each case I changed **tracker** and **project**. We really need to have this working!

#5 - 2011-12-15 11:04 - Etienne Massip

Could that be related to (mandatory?) custom fields used in each project?

#6 - 2011-12-15 11:08 - Stefan Halter

Good hint! It works perfect!

#7 - 2011-12-15 14:14 - Salim B

Stefan, what did you do exactly ?
removed custom fields or made those non mandatory ?

#8 - 2011-12-15 14:25 - Stefan Halter

I had one mandatory custom field in "Project B". After deselecting that "mandatory" box both projects (from project A to project B) have equal requirements.

#9 - 2011-12-15 14:46 - Salim B

OK, same result here.
I managed to make it work by making 3 custom fields non-mandatory

#10 - 2011-12-15 14:52 - Etienne Massip

- Status changed from New to Closed

- Resolution set to Duplicate

Closed as duplicate of [#6859](#6859).

Files

| DEBUG-Logs.txt | 52.7 KB | 2011-12-14 | Salim B |
| Capture.PNG | 11.8 KB | 2011-12-14 | Salim B |