Redmine - Defect #9836

403 when trying to view issues

2011-12-18 19:08 - Kaspar Fischer

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	1.2.2

Description

Dear all,

I have a fresh installation of Redmine,

```
Redmine 1.2.2.stable (MySQL)
Default administrator account changed    (ok)
Attachments directory writable     (ok)
Plugin assets directory writable (ok)
RMagick available (optional) (no)
```

and am trying to access the URL https://mydomain.com/issues (I am pointed to this URL by the "View all issues" link on the Projects page). This results in a "You are not authorized to access this page." error message and the following in the log file:

```
Processing IssuesController#index (for MyPI at 2011-12-18 12:06:27) [GET]
  Parameters: {"action"=>"index", "controller"=>"issues"}
Rendering template within layouts/base
Rendering common/error (403)
Filter chain halted as [:authorize] rendered_or_redirected.
Completed in 76ms (View: 74, DB: 0) | 403 Forbidden [https://mydomain.com/issues]
```

I am logged in as administrator.

Does anybody have any idea what the problem might be?

Thanks,
Kaspar

History

#1 - 2011-12-19 09:39 - Etienne Massip

Maybe you have no public projects and administrator user does is not a member of any project or is member with a role that don't have the 'View issues' permission?

#2 - 2011-12-19 14:51 - Kaspar Fischer

Etienne Massip wrote:

> Maybe you have no public projects and administrator user does is not a member of any project or is member with a role that don't have the 'View issues' permission?

Etienne, thanks for your answer and the tips. My project is public and the administrator is a member (Manager, Developer, and Reporter) of the project. I verified that all roles have the 'View Issues' permission. - No luck.

What helped was reinstalling Redmine.

Thanks anyway!

#3 - 2011-12-19 14:52 - Kaspar Fischer

- Status changed from New to Resolved

- % Done changed from 0 to 100

#4 - 2011-12-19 14:53 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Invalid