

Redmine - Defect #9906

'Page not found' when creating or updating ticket

2012-01-02 21:26 - Richard Nemec

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Cant reproduce		
Description			
Installed on Dreamhost (shared hosting, mySQL, ...) version 1.2.2, then also upgraded to 1.3.0 - in both the following happens:			
<ul style="list-style-type: none">• when a ticket is created, the form redirects to the ticket page but shows Page not found 'The page you were trying to access doesn't exist or has been removed.'• when a ticket is updated, it also redirects to the ticket page, again failing with the 'Page not found'• in BOTH cases, the create/update succeeded, just the redirect behaves weird			
Opening the ticket directly works just fine, even refreshing the 'Page not found' page.			
The about info:			
About your application's environment			
Ruby version 1.8.7 (x86_64-linux)			
RubyGems version 1.3.7			
Rack version 1.1.1			
Rails version 2.3.14			
Active Record version 2.3.14			
Active Resource version 2.3.14			
Action Mailer version 2.3.14			
Active Support version 2.3.14			
Application root /home/redadmin/r.pragment.com			
Environment production			
Database adapter mysql			
Database schema version 20110902000000			

History

#1 - 2012-01-02 21:29 - Richard Nemec

BTW, when I added this ticket, I didn't run into the 'Page not found' problem, so it is unlikely client browser issue. I also expect this note (being an update) work fine on redmine.org.

#2 - 2018-01-04 08:57 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Wont fix

Redmine 1.3 is now too old version and maybe it is the problem of your deployment.

If the problem persists with the latest version of Redmine, please ask a question in the forum after reading [How to request help](#).

#3 - 2018-01-04 09:04 - Go MAEDA

- Resolution changed from Wont fix to Cant reproduce